Online tutoring instructions for students

Important: Please be advised, you will receive an e-mail after your session with a PDF copy of any work you did with your tutor on the shared "board". **An audio/video recording is also saved and is only accessible to the tutoring program coordinator** (Megan Penyack).

What Now?

1. **Make sure that you are using a Google Chrome browser to access your GoBoard online tutoring session**; this is the best browser for this program. GoBoard is not compatible with Internet Explorer or Safari.
   a. Need to download Chrome? Go here: https://www.google.com/chrome/browser/desktop/
   b. GoBoard does not work as well in Mozilla Firefox, but if you have to use it, try disabling Add-ons to make it work more smoothly:
      i. Open Firefox --> Click on "Help" in Menu Bar --> Click "Restart with Add-ons Disabled"

2. **Prior to your scheduled session:**
   a. Follow the link I emailed you (the one that is **salemstate.goboard.com/_____**) and select the "I'm a Student" box. Then, click on "Log in with TMS account". Click on "sign up for new account" if this is your first time using the service and create a profile by providing your **name** and **Salem State email address** in order to access your tutoring "room".
   b. Allow GoBoard to access your webcam and microphone. (You may need to turn off any pop-up blockers you have on your browser). If you are logging in for your tutoring appointment, you should see and/or hear your tutor or they will be there shortly.
   c. Maximize your screen to see as much of the board as possible.

3. **Using the board:**
   a. Right click to see the menu of tools.
   b. Click on the "More Tools" menu button to access graphs, symbols, and other useful tools.

4. **After your online tutoring session:**
   a. You will receive an e-mail with a PDF copy of the "board" you used with your tutor during your session.
   b. Please take this survey regarding your experience. Your feedback is very important to us. https://forms.gle/ZmUpj5bQzNFbXjeK6

There's an app for that!

Do you have an iPad? If so, you can download the GoBoard app! This works great, especially if you have an Apple pen (but you don't have to have the pen). You do need to be running iOS 11.0 or higher in order for the app to download/work properly.
Search for "**GoBoard by Study Edge**" in the App Store and download it for FREE.

When you enter the app, go to "Existing Board #" and just enter the last 6 digits of the link you were sent in the box. The last 6 digits are usually a combination of letters and numbers.