



Merrimack Valley Resource Manual 2019



About this Manual

This manual is intended to be used as a guide to the many organizations that serve low-income youth and families in Merrimack Valley, which include the towns of **Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Ipswich, Lawrence, Lowell, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, Topsfield, and West Newbury**. Please note that even if an agency or program serves outside this geographic area, only these cities/towns are listed to conserve space.

In the first section, providers are grouped by the type of services they offer. Because some organizations are listed more than once, all details about an organization, including all offices that serve Merrimack Valley, will appear in the first entry. Successive entries will contain only the name of the provider; relevant phone number or website, office information, and services.

We apologize for any omissions of, or mistakes relative to, the names of and/or information about organizations. We will endeavor to correct those omissions/mistakes in future editions. In this edition, we have included only programs and services to which a family may self-refer. We hope to expand to all programs/services in future editions.

Feel free to e-mail us at yar@salemstate.edu with changes, additions, or deletions.

The manual is also available online at salemstate.edu/yar. 2019 is the last year of a printed manual.

Students at Lawrence High School drew the artwork that graces the front cover: Daniella Cameron Santos, Alisa Colon, Esmirra De la Cruz, Alyssa Jimenez, Freddy Monroy



**CHILDREN'S LAW CENTER
OF MASSACHUSETTS**

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Youth and Family Serving Organizations

After-School and Summer Programs

ACT Lawrence

530 Broadway, 3rd FL, Ste. 302, Lawrence, MA 01841

p: (978) 685-6274

www.actlawrence.org

Ages: 14–22 yrs.

Provides a six-week summer program offering “soft skills” job training, workshops, and practice in community organizing. Also offers housing services and financial coaching (pg. 48).

Andover Youth Services

40 Whittier Ctr. Andover, MA 01810

p: (978) 623-8360

www.andoveryouthservices.com

Ages: grades 6–12 Fees: sliding scale, scholarships

Provides summer and enrichment programs including volunteering, sports, wilderness, and arts opportunities. Also offers youth development opportunities (pg. 84).

Beyond Soccer, Inc.

280 Merrimack St, Ste. 210, Lawrence, MA 01840

p: (978) 681-5050

www.beyondsoccerlawrence.org

Ages: 4–18 yrs. Fees: vary

Provides soccer programs, academic mentoring/tutoring, nutrition education, leadership development, and summer enrichment. Also offers educational services (pg. 26) and youth development opportunities (pg. 85).

Boys & Girls Club of Greater Haverhill

55 Emerson St, Haverhill, MA 01830

p: (978) 374-6171

www.haverhillbgc.org

Ages: grades 1–12 Fees: \$100 (up to 12 yrs.)
 \$ 30 (13–18 yrs.)
 \$150 (camp)

Provides after-school programs and summer camp. Transportation available for summer camp. Camp includes breakfast, lunch, a snack and all camp activities. Also offers career development services (pg. 26).

Boys & Girls Club of Lawrence

136 Water St, Lawrence, MA 01841

p: (978) 683-2747

www.lawrencebgc.com

Ages: grades 1–12

Provides summer activities beginning in July. Also offers after-school homework help, leadership skill building, and promotes healthy lifestyles. (pg. 27).

Boys & Girls Club of Lower Merrimack Valley

18 Maple St, PO Box 5906, Salisbury, MA 01952

p: (978) 462-7003

www.bgclmv.org

Ages: grades 1–12

Provides an after-school program and summer camp that offers recreational activities and homework help. Transportation from some local schools available such as Salisbury, Newburyport, and Amesbury.

Boy Scouts of America – Spirit of Adventure Council

600 West Cumming Park Dr. Ste. 2750, Woburn, MA 01801

p: (617) 615-0004

www.scoutspirit.org

Ages: 5–21 yrs. Fees: vary by program

Eligibility restrictions: boys only

Provides an after-school program and camps that offer recreational activities and leadership training for boys. Also offers day and overnight summer camps.

Chang’s Taekwondo

230 Pleasant St, Methuen, MA 01844

p: (978) 655-1473

www.changstaekwondoamerica.com

Ages: 4+ yrs. Fees: vary by program

Hours: M-Th:1pm-8:30pm

F: 1pm-6pm

Sat: 9:30am-1pm

Provides martial arts classes and is committed to offering support, encouragement, and discipline to help children reach their goals.

Offers both individual and group training martial arts classes.

Community Day Learning

190 Hampshire St, 2nd FL, Lawrence, MA 01840

p: (978) 682-6628

www.thecommunitygroupinc.org

Ages: K–12 yrs. Fees: sliding scale

Hours: M–F 2–6 when school is in full-day session

M–F 7:30–5:30 during school vacation/summer

The **Latchkey Enrichment Program** provides homework help, art activities, games, computer lab, violin lessons, physical activities, field trips, and special events. Operates in the Lawrence and Methuen Public Schools. Students who attend other schools may participate in the program at any of the locations. The **21st Century**

Community Learning Centers schools Also offers daycare and parenting programming. Additional locations include:

Early Learning Center

11 Ballard Way, Lawrence, MA 01843

p: (978) 686-7196

Early Learning Center

20 Ballard Way, Lawrence, MA 01843

p: (978) 686-0934

Teen Parent Infant/Toddler Program

Lawrence High, 70 North Parish Rd, Lawrence, MA 01843

p: (978) 722-8492

The Community House of Hamilton & Wenham

284 Bay Rd, South Hamilton, MA 01982

p: (978) 468-4818

e: Bethany@communityhouse.org

www.communityhouse.org

Ages: youth and adults Fees: vary, financial assistance available

Provides a variety of programs including science, dance, theater, music, yoga, and more.

Elevated Thought

Everett Mills, 15 Union St, Mill F, Ste. 120, Lawrence, MA 01840

p: (978) 420-7920

e: info@elevatedthought.org

www.elevatedthought.org

Ages: 12–18 yrs.

The **C3 Program** encourages youth to explore local societal issues through various art medium. The **Wall Speak Program** pairs professional artists with youth for public art projects to beautify the city. Also offers youth development opportunities (pg. 85).

Essex Art Center

56 Island St, Lawrence, MA 01840

p: (978) 685-2343

e: info@essexartcenter.org

www.essexartcenter.org

Ages: 4+ yrs.

Fees: vary by class

Hours: M–F 10–6

Provides a variety of art classes and one-day art workshops for youth during school vacations.

Girl Scouts of Eastern Massachusetts

420 Boylston Street, Suite 505, Boston, MA 02116

p: (800)-306-4736

www.gsema.org

Eligibility restrictions: girls and women only

Ages: grades K–12

Fees: \$25-member fee

Provides after-school programs, year-round outdoor programs, as well as summer camps that offer recreational activities and leadership training.

Youth Empower House

7 William St, Haverhill, MA 01830

p: (978) 372-0771

<https://www.yeh.center>

Ages: grades K–8

Provides academic enrichment and programs focused on economic literacy, pregnancy prevention, drug abuse, bullying prevention, community leadership, media literacy, self-defense, sports, Latina empowerment, and general health. Also offers educational services and youth development programs.

Greater Lawrence Community Action Council, Inc. (GLCAC)

305 Essex St, Lawrence, MA 01840

p: (978) 681-4900

f: (978) 681-4949

e: admin@glcac.org

www.glcac.org

Child Care Center

581 Andover St, Lawrence, MA 01843

p: (978) 681-4910

e: daycare@glcac.org

Ages: 6–11 yrs.

Fees: income-eligible and voucher slots

Hours: M–F 7–5:30

Provides after-school program with transportation from Lawrence Public Schools. Full-day during all school vacation days/weeks and during the summer is available.

Also offers child care (pg. 14), Head Start programs (pg. 27), ESOL services (pg. 31), housing services (pg. 49), immigration services (pg. 56), and parenting programs (pg. 76).

Greater Lawrence Community Boating Program

1 Eaton St, Lawrence, MA 01842

p: (978) 681-8675

f: (978) 681-7805

www.boatingprogram.com

Ages: 8 and under requires adult, 8 and over doesn't Fees: vary

Provides affordable boating opportunities on the Merrimack River including summer programs and activities such as arts and crafts as well as crew and rowing teams.

Groundwork Lawrence

50 Island St, Ste. 101, Lawrence, MA 01840

p: (978) 974-0770

f: (978) 655-1337

www.groundworklawrence.org

Ages: K–adult

Fees: none

Provides after-school and summer work opportunities with hands-on learning experiences through schoolyard gardens, hydroponics, and outdoor exploration. Also offers vocational training and work opportunities in environmental fields (pg. 85).

Ironstone Farm

450 Lowell St, Andover, MA 01810
 p: (978) 475-4056 f: (978) 475-4046
 e: ironstone1960@gmail.com
 www.ironstonefarm.org

Eligibility restrictions: physical, cognitive, or emotional disability
 Ages: 3 yrs.–adult Fees: vary

Provides therapeutic and recreational services for people with physical, cognitive, and emotional disabilities and communication disorders using horses and the working farm environment. Also offers disability-related services (pg. 18).

James Place Out-of-School Program

67 Friend St, Amesbury, MA 01913
 p: (978) 834-3009
 e: jamesplaceng@yahoo.com
 www.jamesplace.biz/home

Ages: K–13 yrs. Fees: vary, accepts state vouchers

Provides after-school and summer child care programs offering outdoor activities, arts and crafts, games, and homework help.

Jeanne Geiger Crisis Center

2 Harris St, Newburyport, MA 01950
 p: (978) 465-0999 f: (978) 465-7158
 www.jeannegeigercrisiscenter.org

Ages: all Fees: none

Girls Inc. of the Seacoast Area

P : (978) 465-1268
 E : sdow@girlsincseacoast.org
 www.jeannegeigercrisiscenter.org/girls-inc

Eligibility restrictions: girls only
 Ages: 6–18 yrs. Fees: vary by program

Provides workshops and summer camp as well as in-school programs focused on female empowerment. Also offers youth development programing (pg. 85).

Amesbury Office

5 Market Sq., Ste. 109, Amesbury, MA 01913
 p: (978) 843-9710

This office also offers domestic violence services (pg. 23).

Jumpstart Youth Connection

182 Whitehall Rd, Amesbury, MA 01913
 p: (978) 807-5761 f: (978) 388-9458
 www.jumpstartyouth.net

Provides an after-school enrichment program to help kids with academics. Homework outreach program, summer camp, therapeutic arts, and social skills groups available. Also offers development and job training services (pg. 86).

Lawrence Community Works

168 Newbury St, Lawrence, MA 01841
 p: (978) 685-3115 f: (978) 683-3946
 www.lawrencecommunityworks.org
 Ages: 14–18 yrs. Fees: \$80
 \$60 (summer)

Provides an after-school creative co-op, **Movement City** offering academic support, workshops, discussion groups, and internships with a separate four-week summer program available. Also offers ESOL classes, training to support homeownership, and youth development.

Merrimack Valley Community Service Corps

264 Essex St, Lawrence, MA 01840
 p: (978) 686-9407
 www.mymvcsc.org
 Ages: 11–18 yrs. Fees: none

Provides the **Youth Volunteer Corps of America** offering volunteer opportunities to youth during the summer (pg. 87).

Methuen Arlington Neighborhood, Inc.

141 Tenney St, Methuen, MA 01844
 p: (978) 691-5645 f: (978) 691-5645
 Fees: none
 Hours: M–TH 3–7, F 3–5 (Homework Help Center)

Provides the **Homework Help Center**, the **Summer Parks Program** (a structured summer alternative), and the **MVP Program** which focuses on teen empowerment. Also offers educational services (pg. 29) and youth development programs (pg. 87).

Methuen Karate Association

70 Bonanno Ct, Methuen, MA 01844
 p: (978) 683-4287
 e: oyama24@live.com
 www.methuenkarate.com
 Hours: M, W 4:30-7:15, T, TH 5:30-9, Sa 10-12:15

Provides karate classes for all ages.

Northern Essex Community College

100 Elliott St, Haverhill, MA 01830
 p: (978) 659-1225
 e: college4kids@necc.mass.edu
 www.necc.mass.edu/community-engagement/college-for-kids
 Ages: 9–14 yrs. Fees: vary
 Hours: M–F 9–4

Through its **STEM College for Kids** provides a summer program featuring three sessions of daily classes including Science, Technology, Engineering, and Math (STEM) as well as the Arts. Students can enroll in single class for the morning, mid-day, or late afternoon or for a full day.

Phillips Academy

180 Main St, Andover, MA 01810
 p: (978) 749-4000
www.andover.edu

(MS)2 - Math & Science for Minority Students

p: (978) 749-4402
 e: ms2@andover.edu
www.andover.edu/SummerSessionOutreach
 Eligibility restrictions: low-income Latino, African American,
 or Native American youth accepted
 through application

Ages: grade 9 Fees: none

Offers a three-summer residential program that provides science, math, and English enrichment as well as college counseling.

PALS Program

p: (603) 960-0874
www.andover.edu/SummerSessionOutreach
 Eligibility restrictions: Partum or Leonard middle school
 students recommended by teacher

Ages: middle school Fees: none

Provides a two-year, year-round program that provides academic enrichment, study skills, and learning strategies for Lawrence middle school students and assists them with the high school application process

Salvation Army

www.SalvationArmyMA.org
www.campwonderland.org
 Ages: 6–17 yrs.

The following locations refer children to off-site summer or winter sessions at Camp Wonderland. These week-long sessions feature arts and crafts, boating, swimming, ropes course, camping, go-carts, and other recreational activities.

Haverhill

395 Main St, Haverhill, MA 01830
 p: (978) 420-4192
www.SalvationArmyMA.org/Haverhill
 Fees: \$380/session, assistance available

Lawrence

250 Haverhill St, Lawrence, MA 01840
 p: (978) 682-8038

www.SalvationArmyMA.org/Lawrence
Fees: \$375/session, assistance available

Also offers food services (pg. 40), housing assistance (pg. 54), juvenile justice services (pg. 59), and youth development (pg. 87). Additional location includes:

Newburyport
40 Water St, Newburyport, MA 01950
p: (978) 465-0883
www.SalvationArmyMA.org/Newburyport

SHED, Inc.

65 Phillips St, Andover, MA 01810
p: (978) 684-5055 f: (978) 636-4800
www.shedinc.org
Ages: grades pre-K-8

Provides before- and after-school programs and summer programs for children. Also offers child care programs (pg. 15).

Si, Se Puede, Inc.

Merrimack Courts Housing Project
675 Essex St, #4-1, Lawrence, MA 01841
Mailing: PO Box 53, North Andover, MA 01845
p: (978) 685-4074
www.ssplawrence.org
Eligibility restrictions: ESOL students
Ages: grades 1–12 yrs. Fees: none

After-school program provides homework assistance, group activities, and mentoring. Summer program is available for students who participate in the after-school program. Also offers education services (pg. 30) and youth development programs (pg. 88).

Squashbusters Lawrence

60 Island St, Lawrence, MA 01840
p: (978) 566-9077
e: d.lubin@squashbusters.org
www.squashbusters.org
Eligibility restrictions: students at Arlington and Whether by Schools entering grade 6
Ages: grades 6–12 Fees: \$20/year

Provides a long-term, intensive youth development program that combines the sport of squash with academic enrichment, community service, summer opportunities, and college counseling and support.

YMCA of the North Shore

www.northshoreymca.org

Haverhill YMCA
81 Winter St, Haverhill, MA 01830
p: (978) 374-0506

Provides after-school program with gym games, arts and crafts, and healthy snacks. Before-school, vacation, and holiday care options available. Also provides full-day summer camp.

YMCA - Merrimack Valley

www.mvymca.org

Provides after-school and summer programs. Also offers child care (pg. 16).

Andover/North Andover YMCA

165 Haverhill St., Andover, MA 01810

p: (978) 685-3541 f: (978) 685-0126

Ages: vary by program Fees : vary

Hours: M–F 1–6; summer/school vacations 8–6

A variety of programs for summer and after-school programs including swimming, arts and crafts, and other various sport activities.

Lawrence YMCA

40 Lawrence St, Lawrence, MA 01840

p: (978) 686-6191 f: (978) 687-4541

Ages: 5–14 yrs. Fees: vary

Hours: M–F 1–6; summer/school vacations 8–6

After-school program provides homework assistance, physical activity, and other fun projects.

Methuen YMCA

129 Haverhill St, Methuen, MA 01844

p: (978) 725-6681 f: (978) 687-1089

Ages: 5–14 yrs. Fees: vary

Hours: M–F 1–6; summer/school vacations 8–6

After-school programs available to provide homework assistance, physical activities, and other fun projects.

Youth Development Organization (YDO)

15 Union St, Ste. 563, Lawrence, MA 01840

p: (978) 688-4300 f: (978) 688-4302

www.ydolawrence.org

Ages: 8–18 yrs. Fees: none for Lawrence residents

Provides individualized after-school, summer enrichment, and academic programs to low to moderate income youth. Also offers education services (pg. 30) and youth development programs (pg. 89).

YWCA of Greater Lawrence

38 Lawrence St, Lawrence, MA 01840

p: (978) 687-0331 f: (978) 689-4080

www.ywcalawrence.org

Provides after-school programs offering snacks, homework assistance, and physical activities and hosts summer camps. Also

offers domestic violence services, health services, housing services, parenting programs (pg. 78), and youth development opportunities (pg. 89). Additional location includes:

YWCA Fina House

203 Haverhill St, Lawrence, MA 01840

p: (978) 682-3039

YWCA of Haverhill

107 Winter St, Haverhill, MA 01830

p: (978) 374-6121

www.ywcahaverhill.org

Ages: 5–14 yrs. Fees: vary

Hours: M–F 2:30–6; summer/school vacations 7:30–5:30

Provides after-school and summer programs. Also offers domestic violence services, health services, and youth development programs.

YWCA of Newburyport

13 Market St, Newburyport, MA 01950

p: (978) 465-9922

www.ywcanewburyport.org

Hours: school dismissal–6

Provides after-school programming at the following locations:

Pond St Branch

13 ½ Pond St, Newburyport, MA 01950

Ages: grades 4–6

Bresnahan School Branch

333 High St, Newburyport, MA 01950

Ages: grades K–3

Also offers child care and housing assistance. Additional locations include:

Market St Apartments

11 Market St, Newburyport, MA 01950

NOTE: Additional resources for after-school and summer programs may be available through local libraries and town parks and recreation departments. Be sure to check those sections of the manual.

Child Care Programs

Bethel Childcare Services Inc.

411 Merrimack St, 1st Floor, Methuen, MA 01844
 p: (978) 458-6577 f: (978) 441-1137
 toll-free: (800) 244-8758
 www.bethelccs.com

Provides referrals to a network of home-based child care.

Child Care Circuit

190 Hampshire St, Lawrence, MA 01840
 p: (978) 686-4288 f: (978) 975-3120
 www.childcarecircuit.org
 Ages: vary by program Fees: none

Child care resource, referral, and training agency. Provides vouchers to parents for after-school child care depending on the availability of funds and eligibility restrictions. Also offers parenting support and resources.

Child Development & Education Inc.

10 Cabot Rd, Ste. 201, Medford, MA 02155
 p: (781) 393-5100
 www.cd.edu.us

Provides early education and child care with transportation.

Haverhill

76 Merrimack St, Unit 8B, Haverhill, MA 01830
 p: (978) 372-0619

Lawrence

12 Methuen St, 1st Fl. Lawrence, MA 01840
 p: (978) 687-9133

Children’s Center of Faith United Methodist of Methuen

35 Lowell St, Methuen, MA 01844
 p: (978) 685-6469
 Ages: 4 weeks-14 years old

Daycare center and Pre K.

Clarendon Family Day Care, Inc.

360 Merrimack Street, Bldg. 5, Suite 320 Lawrence, MA 01840
 p: (978) 691-0018 f: (978) 683-9298
 www.clarendonearlyeducationservices.org
 Ages: birth–13 yrs. Fees: financial assistance available

Provides a culturally diverse, year-round, full-day educational child development program. Also offers nighttime and weekend child care options.

Community Action, Inc. (CAI)

3 Washington Sq., 3rd FL, Haverhill, MA 01830

p: (978) 373-1971

www.communityactioninc.org

Provides family day care, playgroups, and Head Start programming as detailed below.

Family Day Care

75 Elm Street, Haverhill, MA 01830

p: (978) 373-1971

Ages: 8 wks.–12 yrs.

Fees: vary based on income

Hours: M–F 8–5

Comprehensive services for children in licensed and monitored day care homes.

Head Start and Early Head Start

75 Elm Street, Haverhill, MA 01830

p: (978) 372-5052

Ages: 0–5 yrs.

Early Head Start Goldman Center

230 Hilldale Ave, Haverhill, MA 01830

p: (978) 241-4261

Ages: 0–3 yrs.

Serves Amesbury, Boxford, Georgetown, Groveland, Haverhill, Merrimac, Newbury, Newburyport, Rowley, Salisbury, and West Newbury

Seacoast Head Start Center

447 Merrimac St, Newburyport, MA

p: (978) 449-8374

Serves Amesbury and Newburyport

Family & Community Connection

346 Broadway, Haverhill, MA 01832

p: (978) 374-2198

Ages: 0–8 yrs.

Fees: free or very low cost

Offers playgroups, support groups, and age-appropriate play spaces at different locations.

Also offers education/training programs, ESOL classes, food services, housing assistance, and parenting programs. Additional locations include:

The Amesbury Center

44A Friend St, Amesbury, MA

p: (978) 388-2570

Community Day Learning

p: (978) 685-1227 Lawrence, MA
 p: (978) 685-4122 (family daycare program)
 Ages: 2 mo.–12 yrs.
 Hours: M–F according to parents' needs

Provides home-based child-care in Lawrence and Methuen.
 Also provides child-care and other services at locations below:

Early Learning Center

p: (978) 686-7196 Lawrence, MA
 Ages: 4 yrs.–K
 Hours: M–F 6:30–6

Offers child care for preschoolers and kindergarten age children.

Early Learning Center

p: (978) 686-0934 Lawrence, MA
 Ages: 15 mo.–3 yrs.
 Hours: M–F 6:30–6

Offers child care for toddlers and preschool age children.

Teen Parent Infant/Toddler Program

p: (978) 722-8492 Lawrence, MA
 Ages: 2 mos.–3 yrs. 9 mos. Fees: none, accepts vouchers
 Eligibility restrictions: parents under 20 yrs. and in school
 Hours: M–F 6:45–4

Offers child care with after-school activities and extended care for teens.

Davinci Child Center

55 Avon Street, Lawrence, MA 01841
 p: (978) 725-2517
 e: davincichildcenter@hotmail.com
 Ages: birth–8 yrs. Fees: accepts Child Care Circuit vouchers
 Hours: M–F 7:30–5:30

Provides a safe, nurturing, and supportive environment that focuses on offering students learning tools that will continue to encourage success throughout their future.

Greater Lawrence Community Action Council, Inc. (GLCAC)

p : (978) 681-4900 Lawrence, MA
See page 5
 p: (978) 681-4910 (child care center)
 Ages: 15 mos.–4 yrs. Fees: none

Offers full-time/full-year comprehensive and educational services for toddler and pre K children.

Kathy Herward Child Care Center

310 Lowell St, Andover, MA 01810
 p: (978) 684-4560 or (978) 684-4646
myclassroomconnection.com/preschools/KHCCC
 Ages: 3 mo.–6 yrs.

Provides care for children that fosters a positive self-image while cultivating observational, social, emotional, and motor skills.

Kid Start, Inc.

444 North Canal St, Lawrence, MA 01840
 p: (978) 686-7673
 e: info@kidstart.com
www.kidstart.com
 Hours: M–F 7:30–5:30 Fees: accepts state vouchers

Provides a large network of home-based providers serving Greater Lawrence as well as a child care center with transportation.

Little Sprouts

p: (877) 977-7688
 e: inquiries@littlesprouts.com
www.littlesprouts.com
 Ages: 1 mo.–6 yrs. Fees: some locations accept vouchers

Offers child care and summer programs at locations in Andover, Haverhill, Lawrence, Lowell, and North Andover with varying programs for children.

SHED, Inc.

p: (978) 623-8460 Andover, MA
 Provides day programs for pre K and kindergarten children.

YMCA of the North Shore

www.northshoreymca.org

Haverhill YMCA

p: (978) 374-0506 Ext. 4
 Ages: 6 wks.–2.9 yrs. Fees: vary
 Hours: M–F 7:30–6

Offers child care for infants and toddlers that includes early learning, swimming, and other physical activities. Half-day and full-day options. Also offers pre K program.

Ipswich YMCA

p: (978) 356-9622 Ext. 1312
 Ages: 2.9–5 yrs. Fees: vary
 Hours: M–F 8–6

Offers Pre K program that includes early learning, swimming, gymnastics, and other physical activities.

YMCA - Merrimack Valley

www.mvymca.org

Hours: 6:30–6

Offers child care for preschoolers with physical activities and education designed for each specific age group and individual. Preschoolers must be enrolled full-time.

Andover/North Andover YMCA

p: (978) 685-3541 Ext. 126

Ages: 15 mos.–5 yrs. Fees: vary

Lawrence YMCA

p: (978) 686-6191 ext. 18

Ages: 2.9–5 yrs. Fees: vary

Methuen YMCA

p: (978) 725-6681

p: (978) 683-5266 (child care center)

Ages: 15+ mos. Fees: vary

YWCA of Newburyport

p: (978) 465-9922 Newburyport, MA

Offers full-day and part-day care for infants, toddlers, and preschoolers.

ACRE Family Child Care

P: (978) 937-5899

55 Middle St, Suite 500 Lowell, Ma

Child Development Lowell

P: (978) 275-2843

151 Warren St, Suite 215 Lowell, Ma 01852

YMCA Lowell

P: (978) 454-7825

35 YMCA Dr. Lowell, MA 01852

Disability-Related Services

Alternative Home Health Care LLC

12 Baldwin St, Ste. 1, Methuen, MA 01844

p: (978) 657-7444 f: (978) 657-7455

www.alternativehomehealthcarellc.com

Ages: 3+ yrs. Fees: sliding scale available

Provides skilled nursing, physical therapy, occupational therapy, and speech therapy home health aide with 24-hour on call services.

Angel Care Kids Therapy Center, Inc.

969 Main St, Haverhill, MA 01830

p: (978) 521-6150

f: (978) 521-2659

www.angelcarekids.com

Ages: infant–18 yrs.

Fees: vary, insurance-based

Hours: M- TH 9–6

Provides evaluation, assessments, and services in occupational therapy, including sensory-related issues, and speech therapy.

The Arc of Greater Haverhill-Newburyport

57 Wingate St, Ste. 301, Haverhill, MA 01832

p: (978) 373-0552

e: info@thearcofghn.org

www.thearcofghn.org

Eligibility restrictions: developmental or intellectual disability

Ages: 16–22 yrs.

Fees: vary, sliding scale available

Recreation, transition services, and Adult Family Care for adolescents with developmental disabilities.

CLASS, Inc.

(ARC of Greater Lawrence)

1 Parker St, Lawrence, MA 01843

p: (978) 975-8587

www.classinc.org

Ages: 12+ yrs.

Fees: none

Provides transition planning workshops to help parents and youth prepare for the move from special education to adult services.

Disability Law Center

11 Beacon St, Ste. 925, Boston, MA 02108

p: (617) 723-8455

f: (617) 723-9125

toll-free: (800) 872-9992

www.dlc-ma.org

Ages: all

Fees: none

Provides advocacy and referrals for adults and children with disabilities to address health care, school exclusion, and public benefits issues. Also provides legal services.

Friendship Connection

28 West Main St, Georgetown, MA 01833

p: (978) 352-0139

www.friendshipconnectiononline.com

Eligibility restrictions: children with certain developmental or behavioral health concerns

Provides group programs for social skills development, parent/child groups, play groups, toilet training workshops, summer programs, and outings.

Ironstone Farm

p: (978) 475-4056 Andover, MA

Provides therapeutic and recreational services for people with disabilities using horses and the working farm environment.

Kids in Disability Sports (K.I.D.S.)

220 Pawtucket St, Lowell, MA 01853

p: (866) 712-7799

www.kidsinc.us

Ages: 6+ yrs. Fees: \$50 registration fee

Provides a variety of sports, social, and recreational activities for individuals of all ages with all types of disabilities.

Massachusetts Advocates for Children

25 Kingston St, 2nd FL, Boston, MA 02111

p: (617) 357-8431 f: (617) 357-8438

helpline: (617) 357-8431 ext. 224

www.massadvocates.org

Ages: up to 21 yrs. Fees: none

Provides legal services with an emphasis on policy to children experiencing barriers to education due to disabilities, homelessness, suspension or expulsion, or domestic violence. Also offers helpline for information, assistance, and referrals.

Massachusetts Bureau of Special Education Appeals (BSEA)

1 Congress St, 11th FL, Boston, MA 02114

p: (617) 626-7250 f: (617) 626-7220

www.mass.gov/anf/bsea

Eligibility restrictions: issues regarding special education services

Ages: 3–22 yrs. Fees: none

Conducts mediations and hearings to resolve disputes about special education services or placements between parents, school districts, private schools, and state agencies. Parents or school districts may request assistance.

Massachusetts Commission for the Blind

600 Washington St, Boston, MA 02111

p: (617) 727-5550 f: (617) 626-7685

voice: (800) 392-6450 TDD: (800) 392-6556

www.mass.gov/mcb

Eligibility restrictions: vision loss

Ages: all Fees: none

Provides services for the blind, including case management, independent living services, assistive technology, medical assistance, and other specialized services.

Massachusetts Commission for the Deaf and Hard of Hearing

600 Washington St, Boston, MA 02111

p: (617) 740-1600 f: (617) 740-1810

voice: (617) 326-7546 TTY: (617) 740-1700

www.mass.gov/mcdhh

Eligibility restrictions: hearing loss

Ages: all

Fees: none

Provides services to support deaf and hard of hearing individuals, including education assistance, interpreter referrals, and case management.

Massachusetts Department of Developmental Services (DDS)

500 Harrison Ave, Boston, MA 02118

p: (617) 727-5608

f: (617) 624-7577

TTY: (617) 624-7783

e: DDS.Info@state.ma.us

www.mass.gov/dds

Eligibility restrictions: intellectual or developmental disability

Ages: all

Fees: none

Provides case management and a wide range of services including residential programs, vocational training, and specialized training enabling independent living for adults and children. Area Offices are a resource for children already deemed eligible for DDS services. The Region office handles all eligibility determinations for the entire region.

Merrimack Valley Area Office

280 Merrimack St, Lawrence, MA 01843

p: (978) 521-9432

f: (978) 521-9439

TTY: (978) 521-4391

Serves Amesbury, Andover, Boxford, Georgetown
Groveland, Haverhill, Lawrence, Merrimac, Methuen,
Newbury, Newburyport, North Andover, Rowley, Salisbury,
and West Newbury

North Shore Area Office

100 Cummings Center, Ste. 150B, Beverly, MA 01915

p: (978) 927-2727

f: (978) 927-9182

TTY: (978) 927-8828

Serves Ipswich and Topsfield

Massachusetts Rehabilitation Commission (MRC)

600 Washington St, Boston, MA 02111

p: (617) 204-3600

f: (617) 727-1354

voice/TDD: (800) 245-6543

www.mass.gov/mrc

Eligibility restrictions: disability

Ages: 14+ yrs.

Fees: none

Provides supported living, transition to adulthood, and home care assistance programs as well as vehicle and housing modifications. Also provides job training services.

Lawrence Area Office

280 Merrimack St, 3rd FL, Lawrence, MA 01843

p/TTY: (978) 685-1731

f: (978) 975-9907

Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury

Salem Area Office

45 Congress St, Ste. 4120, Salem, MA 01970
p: (978) 745-8085 f: (978) 745-9063
Serves Ipswich and Topsfield

Northeast Family Services

280 Merrimack St, Ste. 312, Lawrence, MA 01843
p: (774) 206-1125 f: (774) 628-9657
www.northeastfamilyservices.com
Ages: vary by program Fees: insurance, including MassHealth

Provides ABA services. Agency also offers in-home therapy, in-home behavioral services, and therapeutic mentoring.

The Northeast Independent Living Program, Inc.

20 Ballard Rd, Lawrence, MA 01843
p/TTY: (978) 687-4288 f: (978) 689-4488
www.nilp.org
Eligibility restrictions: individuals with any disability
Ages: 14+ yrs. Fees: vary, all insurance accepted

Provides support services including peer counseling, skills training, and personal care attendants to individuals with disabilities. Also offers mental health services.

Partners for a Greater Voice

PO Box 734, Ipswich, MA 01938
p: (978) 312-1200
e: info@greatervoice.com
www.greatervoice.com

Offers consultation, life coaching, child-advocacy, support in mainstream, and family guidance for families of deaf children. Educational workshops also offered.

Professional Center for Child Development

www.theprofessionalcenter.org
Eligibility restrictions: developmental disability
Ages: vary by program Fees: vary by program
Serves Andover, Lawrence, Methuen, and North Andover

Provides **Early Intervention** services including pre K programs, playgroups, and developmental pediatric therapy. Also provides parenting programming (pg. 78).

Andover

32 Osgood St, Andover, MA 01810
p: (978) 475-3806 f: (978) 475-6288

This location has a parent library with materials about many physical and mental health issues.

Lawrence

439 South Union St, Bldg. 1, Ste. 110, Lawrence, MA
p: (978) 688-5070 f: (978) 688-0712

South Bay Community Services

www.southbaycommunityservices.com

Early Childhood Services

370 Merrimack St, Bldg. 5, Unit F, Lawrence, MA 01843

p: (978) 620-0290 f: (978) 688-0531

p: (800) 244-4691 (referral line)

Ages: 0–3 yrs. Fees: none

Serves Andover, Methuen, Lawrence, and North Andover

Provides **Early Intervention** services including observations and evaluation, service coordination, playgroups, ABA program for children with autism, and referrals to specialty services for eligible children.

Also offers mental health services at the following location:

Lawrence Mental Health Clinic

360 Merrimack St, Bldg. 9, Unit H, Lawrence, MA 01843

p: (978) 620-4830 f: (978) 688-4901

Thom Pentucket Area Early Intervention Program

320 Main St, PO Box 956, West Newbury, MA 01985

p: (978) 363-5553 F: (978) 363-2435

e: Ischaeffer@thomchild.org

www.thomchild.org/pentucket-area.htm

Ages: 0–3 yrs. Fees: none

Serves Amesbury, Boxford, Georgetown, Groveland, Haverhill, Merrimac, Newbury, Newburyport, Rowley, Salisbury and West Newbury

Provides **Early Intervention** services including screening and evaluation, service coordination, playgroups, and referrals to specialty services.

U.S. Department of Education (DOE)

Boston Office, 5 Post Office Sq., 8th FL, Boston, MA 02109

p: (617) 289-0111 f: (617) 289-0150

TDD: (800) 877-8339

e: OCR.Boston@ed.gov

www2.ed.gov/about/offices/list/ocr/

Ages: all

Fees: none

The **Office for Civil Rights (OCR)** is a division of the federal education agency that investigates and resolves complaints of discrimination, including on the basis of a disability, against educational institutions. Also provides free information and training on federal civil rights laws relating to education.

Vinfen

439 South Union St, Bldg. 2, Ste. 104, Lawrence, MA 01843

p: (978) 469-8245

www.vinfen.org

Eligibility restrictions: any disability

Ages: 14–25 yrs. Fees: none

Provides various services including substance abuse referrals and employment training opportunities to enhance the overall well-being. Also offers mental health services.

Windrush Farm

479 Lacy St, North Andover, MA 01845

p: (978) 682-7855 f: (888) 642-4907

www.windrushfarm.org

Ages: 2+ yrs. Fees: vary

Provides equine assisted activities for children with disabilities, including therapeutic riding, hippotherapy, and barn management opportunities.

Domestic Violence Services

Alternative House

PO Box 2100, Lowell, MA 01853

p: (978) 93 7-5777 f: (978) 937-5595

www.alternative-house.org

Provides shelter, support, advocacy, and counseling for battered women. Also offers community education and housing services.

Child at Risk Hotline (DCF 24-Hour Hotline)

toll-free: (800) 792-5200

Hours: 24/7

Provides after-hours emergency response system for crisis intervention, information, or referrals for children in danger. Also offers after-hours urgent assistance for youth in foster care.

Community Teamwork

17 Kirk St, Lowell, MA 01852

p: (978) 459-0551 f: (978) 453-9128

www.commteam.org

Provides transitional and emergency housing for victims of domestic violence. Also offers housing services as well as youth development and job training services

Family Safety Project

Riverwalk, 360 Merrimack St, 2nd FL, Lawrence, MA 01843
 Mailing: Holy Family Hospital, 70 East St, Methuen, MA 01844

Children's Services

p: (978) 989-9361 ext. 10
 Ages: 3+ yrs. Fees: none

Individual counseling and group counseling for children over three years old who have witnessed domestic violence.

Intimate Partner Abuse Education Program

p: (978) 989-0607 ext. 12
 Fees: sliding scale

Provides education and intervention to individuals who have used violence in a relationship.

Responsible Fatherhood Program

p: (978) 989-0607 ext. 10
 Fees: none

Provides a parenting skill program for fathers to learn about limit setting, child development, and the effects of abusive relationships on children. Also offers therapeutic groups.

Healing Abuse Working for Change (HAWC)

27 Congress St, Salem, MA 01970
 p: (978) 744-8552 f: (978) 745-6886
 hotline: (800) 547-1649 TTY: (978) 744-1818
 www.hawcdv.org

Ages: all Fees: none

Hours: M–F 9–5

Serves Boxford, Georgetown, Ipswich, Rowley, and Topsfield

Provides a statewide 24-hour abuse hotline as well as center-based advocacy assistance, individual counseling, support groups, hospital collaboration, emergency shelter, parent/child trauma recovery, and community education programs for abuse victims

Jeanne Geiger Crisis Center

p: (978) 465-0999 Newburyport, MA

See page 6

24/7 hotline: (978) 388-1888

Ages: all Fees: none

Amesbury Office

p: (978) 843-9710

Provides advocacy and counseling for adult abuse victims; services for children who have witnessed domestic violence; crisis intervention, safety planning, information, and referrals.

Massachusetts Department of Children and Families (DCF)

600 Washington St, 6th FL, Boston, MA 02111

p: (617) 748-2000 f: (617) 261-7435

p: (617) 748-2444 (Ombudsman)

www.mass.gov/dcf

Ages: all Fees: none

The Commonwealth's child protection agency. Provides referrals to domestic violence services. Also offers foster care services, adoption services, programs for adolescents, and health and medical services for children in DCF care.

Haverhill Area Office

3 Ferry St, Bradford, MA 01835

p: (978) 469-8800 f: (978) 683-7455

Serves Amesbury, Boxford, Georgetown, Groveland, Haverhill, Ipswich, Merrimac, Newbury, Newburyport, Rowley, Salisbury, Topsfield, and West Newbury

Lawrence Area Office

280 Merrimack St, 2nd Fl, Lawrence, MA 01843

p: (978) 557-2700 f: (978) 557-9231

Serves Andover, Lawrence, Methuen, and North Andover

Massachusetts Department of Transitional Assistance (DTA)

600 Washington St, #4, Boston, MA 02111

Document Processing Ctr. PO Box 4406, Taunton, MA 02780-0420

p: (617) 348-8500

p: (800) 249-2007 (application info hotline M–F 8:45–5)

www.mass.gov/dta

Eligibility restrictions: low-income

Ages: all Fees: vary by service

Provides case consultation, safe housing, options and resources, safety planning, and welfare benefits to domestic violence victims through its domestic violence unit. Also offers food services.

Lawrence Office

280 Merrimack St, Lawrence, MA 01843

p: (978) 725-7100 f: (617) 887-8765

Hours: M–F 7–5

Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Methuen, Merrimac, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury

Massachusetts Office for Victim Assistance

1 Ashburton Place, #1101, Boston, MA 02108

p: (617) 586-1340

www.mass.gov/mova

MOVA works directly with victims of crime and their families.

National Domestic Violence Hotline

p: (800) 656-SAFE (7233)
 TTY: (800) 787-3224
 Hours: hotline: 24/7
 live chat: Su–Sa 8am–3am
 Spanish live chat: Su–Sa 11–11

National helpline for victims of domestic violence.

The Network/La Red

PO Box 6011, Boston, MA 02114
 p: (617) 695-0877 f: (617) 423-5651
 hotline: (617) 742-4911 TTY: (617) 227-4911
 toll-free: (800) 832-1901
 www.tnlr.org

Provides free services for survivors of partner abuse including hotline, safe home program, advocacy program, community organizing, and education programs for those in the LGBTQ community. All services are in English and Spanish.

Northeast Legal Aid-Northeast Justice Center

p: (978) 458-1465 (intake)
 www.northeastlegalaid.org
 Eligibility restrictions: low-income
 Ages: primarily adults Fees: none
 Hours: M–TH 9–5, F 9–1

Provides legal assistance in family law issues for victims of domestic violence. Also offers a range of legal services in matters including housing, immigration, and public benefits.

Lawrence Office

50 Island St, Ste. 203A, Lawrence, MA 01840

Lowell Office

35 John St, Ste. 302, Lowell, MA 01852

Safelink

(operated by **Casa Myrna**)
 p: (877) 785-2020
 TTY: (877) 521-2601
 e: info@casamyrna.org
 www.casamyrna.org
 Hours: 24/7

Multilingual statewide hotline to assist victims of domestic abuse.

Supportive Care

15 Union St, Lawrence, MA 01840
 p: (978) 686-1300 f: (978) 687-6606
 toll-free: (800) 691-3947
 www.supportivecaredv.org
 Fees: none

Provides support groups during the day and evening in English and Spanish, counseling, food stamps advocacy, parenting support, legal services referrals, housing advocacy, self-esteem classes, and economic self-sufficiency advocacy for victims of domestic violence.

YWCA of Greater Lawrence

p: (978) 687-0331 Lawrence, MA

YWCA Fina House

p: (978) 682-3039 Lawrence, MA

hotline: (877) 509-9922

Spanish: (800) 223-5001

Provides counseling and other supportive services for victims of rape as well as emergency services, referrals to shelters, and other needs for women dealing with domestic violence. Bilingual court advocates available.

YWCA of Haverhill

p: (978) 374-6121 Haverhill, MA

Provides emergency services with referrals to shelters and other needs for women dealing with domestic violence. Bilingual court advocates are available to assist with restraining or harassment orders and help victims understand their legal rights. Transitional housing and supportive services also available.

Education Services

American Student Assistance

p: (877) 332-4348

e: information@asa.org

www.asa.org

Helpline answers questions about all aspects of college planning, including financial aid and the application process. Offers free student debt counseling using an online program, SALT.

Beyond Soccer, Inc.

p: (978) 681-5050 Lawrence, MA

Provides soccer teams, academic mentoring/tutoring, nutrition education, leadership development, and summer enrichment.

Boys & Girls Club of Greater Haverhill

p: (978) 374-6171 Haverhill, MA

See page 2

Provides education and career development services.

Boys & Girls Club of Lawrence

p: (978) 683-2747 Lawrence, MA

Provides after-school homework help and offers guidance and support with transitioning from middle school to high school, and high school to college.

Boys & Girls Club of Lowell

P: 978-458-4526
657 Middlesex St, Lowell Ma 01851

Community Action, Inc. (CAI)

p: (978) 373-1971 Haverhill, MA

Provides HiSET (aka GED) preparation and classes to help improve math, English, and reading skills. Also hosts Head Start and Early Head Start programs.

Family Services of the Merrimack Valley

430 North Canal St, Lawrence, MA 01840

p: (978) 327-6600

e: info@fsmv.org

Fees: none

Hours: M–Th 8–7; F 8–3

Through its **Stand and Deliver** program provides academic mentoring for Lawrence students. Agency also offers foster care services, mental health services, parenting programs, reproductive health services, and youth development programs. Additional locations include:

Families & Youth Initiative

Lawrence/Methuen Community Coalition

130 Parker St, Lawrence, MA 01841

p: (978) 332-8250

Hours: M–Th 8–5; F 8–3

Family & Community Resource Center

530 Broadway St, Lawrence, MA 01841

p: (978) 975-8800

One of the statewide networks of Family Resource Centers.

Youth Empower House

p: (978) 372-0771 Haverhill, MA

Provides year-round academic enrichment and skill-building programs.

Greater Lawrence Community Action Council, Inc. (GLCAC)

P : (978) 681-4900 Lawrence, MA

p: (978) 681-4920 f: (978) 681-4945

Ages: 15 mo.–5 yrs. Fees: none

Serves Lawrence, Methuen, Andover, and North Andover

Provides Head Start programs and parent education classes.

Horizons for Homeless Children

Northeast Region Office

60 Island St, Lawrence, MA 01840

p: (978) 557-2182 f: (978) 557-2184

www.horizonsforhomelesschildren.org

Provides education services for adults including financial literacy and parenting classes, as well as intervention services for homeless children.

Lawrence Early Achievement Partnership (LEAP)

Family Resource Ctr. 60 Island St, Lawrence, MA 01840

p: (978) 975-5900 f: (978) 687-0756

www.lawrence.k12.ma.us/leap

Eligibility restrictions: Lawrence residents, low-income

Ages: 4 yrs. by September 1 in yrs. of enrollment

Hours: 8–4

In partnership with the Lawrence Public Schools, provides Pre K program for children entering Kindergarten the following year. Enrollment at Family Resource Center location.

GLCAC

96 East Haverhill St, Lawrence, MA 01841

p: (978) 258-5980 f: (978) 655-8773

The Community Group

404 Haverhill St, Lawrence, MA 01840

p: (978) 651-2805 f: (978) 651-2807

Let's Get Ready

89 South St, Ste. 401, Boston, MA 02111

p: (617) 366-2643 f: (617) 507-6041

www.letsgetready.org

Eligibility restrictions: low-income, Lawrence high school student

Ages: grades 11–12 Fees: none

College-age coaches support students by teaching SAT strategies, helping complete the college application process, and working with them to obtain financial aid. Also offers youth development services.

Massachusetts Migrant Education Program

50 Terminal St, Ste. 315, Charlestown, MA 02129

p: (978) 657-8331 f: (978) 657-0227

edcollab.org/programs/mmep/

Eligibility restrictions: children of migrant workers

Ages: 3–22 yrs. Fees: none

Hours: M-F 9-5

Provides youths with extended learning opportunities including homework assistance, tutoring, programs for out-of-school youth, and summer programs as well as parent empowerment, family

literacy services, advocacy, and referrals to community-based organizations. Also offers ESOL services (pg. 32).

Merrimack Valley Catholic Charities

70 Lawrence St, Lowell, MA 01852
 p: (978) 452-1421
www.ccab.org/?q=location-merrimack

Young Parents Education Program

10 Kirk St, Lowell, MA 01852
 p: (978) 459-2387
 Eligibility restrictions: single mothers

Provides HiSET preparation classes.

Also offers food services, mental health services, and parent programming. Other offices include:

Family Support Services

530 Broadway St, 3rd Fl. Lawrence, MA 01842
 p: (978) 452-1421

Haverhill

191 Merrimack St, Ste. 302, Haverhill, MA 01830
 p: (978) 521-6265

Methuen Arlington Neighborhood, Inc.

p: (978) 691-5645 Methuen, MA
 Hours: M–TH 2–7, F 3–5

Provides the **Homework Help Center**.

Northern Essex Community College

360 Merrimack St, Bldg. 9, Entry K, Lawrence, MA 01834
 p: (978) 659-1272 or (978) 659-1284
www.necc.mass.edu/learn/innovative-programs/academic-preparation/adult-basic-education/abe-transition-college-program

Eligibility restrictions: HiSET (aka GED) or graduated high school
 Ages: all Fees: small book deposit fee

The **ABE Transition to College Program** offers career exploration, college study skills, computer skills, math, reading and writing review, internet research skills, and help with college admissions and financial aid.

Notre Dame Education Center

354 Merrimack St, Ste. 210, Lawrence, MA 01843
 p: (978) 682-6441 ext. 201 f: (978) 974-9840
www.ndeclawrence.net
 Ages: adult Fees: up to \$75.00

Provides nursing assistant program and HiSET. Also offers ESOL services and immigration services.

Pathways for Children

29 Emerson Ave, Gloucester, MA 01930
 p: (978) 281-2400 f: (978) 281-7053
 www.pw4c.org
 Ages: 0–5 yrs. Fees: state subsidy
 Serves Boxford, Ipswich, and Topsfield

Provides Head Start and Early Head Start programs.

Salem State University

Lawrence High School, Rm G110
 70-71 North Parish Rd, Lawrence, MA 01840
 p: (978) 722-8499
 www.salemstate.edu/upwardbound
 Eligibility restrictions: low-income and/or first-generation college-bound students
 Ages: 13–19 yrs. Fees: none

Through the **Upward Bound** program provides academic instruction, tutoring, and enrichment activities throughout the school year and during a six-week summer program. An individualized academic plan is developed for each student. Each "Plan for Success" is designed to improve students' basic academic skills. Also offers community service and mentoring.

Si, Se Puede, Inc.

p: (978) 685-4074 Lawrence, MA

Provides after-school program for older youth with homework assistance and college preparation help.

U.S. Department of Education (DOE)

p: (617) 289-0111 Boston, MA

The **Office for Civil Rights** is the division of the federal education agency that investigates and resolves discrimination complaints filed against educational institutions in order to ensure equal access to education for all. Also provides free information and training on federal civil rights laws relating to education.

Youth Development Organization (YDO)

p: (978) 688-4300 Lawrence, MA

Provides individualized after-school and summer enrichment and academic programs to low to moderate income youth.

YWCA of Greater Lawrence

p: (978) 687-0331 Lawrence, MA
 Ages: 1 mo.–5 yrs.

Offers an early learning center with a literacy-based curriculum and uses community resources including the public library, parks, and play spaces to offer children a well-rounded, experiential program.

English for Speakers of Other Languages (ESOL) Services

Center for Bilingual Services

60 Island St, Unit 100, Lawrence, MA 01840

p: (978) 397-2410

www.centerforbilingualservices.com

Ages: all

Fees: vary

Provides ESOL for adult learners of all levels as well as assists school aged students. Also offers homework help, test preparation, and job preparation. Hours are set by appointment only. Also offers immigration services.

Community Action, Inc. (CAI)

p: (978) 373-1971 Haverhill, MA

Ages: adult Fees: none

Provides ESOL classes and English for Work classes 2–3 days &/or evenings per week. Class days depend on class placement.

Registration and placement test required.

Greater Lawrence Community Action Council, Inc. (GLCAC)

P : (978) 681-4900 Lawrence, MA

p: (978) 620-4729 (ESOL services)

Ages: 18+ yrs.

Provides morning and evening classes as part of its adult ESOL literacy program.

Lawrence Community Works

p: (978) 685-3115 Lawrence, MA

Ages: adults Fees: \$100 per class

Hours: M–F 10–6

Provides ESOL classes on a semester schedule to work on listening, speaking, and pronunciation skills.

Lawrence Family Development, Inc.

34 West St, Lawrence, MA 01841

p: (978) 689-9863 f: (978) 689-8133

www.lfdef.org

Provides ESOL classes and adult education for newcomers and immigrants. Also offers immigration services and youth development services.

Lawrence Public Schools

www.lawrence.k12.ma.us

Adult Learning Center

p: (978) 722-8110 Lawrence, MA

Provides ESOL classes.

Lazarus House Ministries

412 Hampshire St, Lawrence, MA 01842

p: (978) 689-8575 f: (978) 682-7004

www.lazarushouse.org

Provides joint ESOL/cleaning job training program. Participants receive 10 hrs./wk. of ESOL, 30 hrs./wk. of work. Participants are paid an hourly wage. Also offers food services and housing services.

Massachusetts Migrant Education Program

p: (978) 657-8331 Charlestown, MA

Provides supplemental educational opportunities to out of school youth and the children of migratory workers.

Merrimack Immigrant and Education Center

439 South Union St, Lawrence, MA 01843

p: (978) 683-7316 f: (978) 683-9075

www.asiancentermv.org

Ages: adult Fee: vary/semester

Hours: M-F 7:30-2

Provides ESOL classes that meet September through January and February through June. Also offers immigration services.

Methuen Adult Learning Center

p: (978) 681-1347 Methuen, MA

Provides adult education with three levels of ESOL classes. Also offers Career Pathways classes for students seeking a job while improving their English language skills and distance learning for ESOL students who want to learn outside of a traditional classroom.

Middlesex Community College

33 Kearney Sq., Lowell, MA 01852

p: (978) 656-3267

p: (978) 656-3104 (ELLI)

e: cunham@middlesex.mass.edu

www.middlesex.mass.edu/internationalstudents/pac.aspx

Ages: HS graduate or 16+ yrs. Fees: none (PAC)
reduced rate (classes)

The **English Language Learner Institute** provides various non-credit day and evening classes that teach basic skills essential to American culture such as English and technology, life, and social skills. The **Prepare to Attend College (PAC)** program offers pre-college classes in the fall, spring, and summer.

Notre Dame Education Center

p: (978) 682-6441 Lawrence, MA

Provides four levels of ESOL. Times and fees vary depending on day and level. Requires registration and English test to determine appropriate class level.

Valley Works Career Center

www.valleyworks.cc

Hours: M–F 8–12, 1–4:30

Provides ESOL programs at the Lawrence location. Also offers youth development opportunities at both locations.

Lawrence

255 Essex St, Lawrence, MA 01843

p: (978) 722-7000 f: (978) 722-7090

Haverhill

Northern Essex Community College, 100 Elliott St, Student Center, Rm SC118, Haverhill, MA 01830

p: (978) 241-4730

Food Services

The Abundant Food Pantry

New Life Community Church

186 East Main St, Georgetown, MA 01833

p: (978) 352-6771

www.facebook.com/TheAbundantFoodPantry

Hours: TU 9:30–12

Operates food pantry out of church.

Accord Food Pantry

69 Willow St, Hamilton, MA 01982

p: (978) 468-7424

e: accord.director@gmail.com

www.accordfoodpantry.org

Eligibility restrictions: proof of residence in Ipswich or Topsfield

Hours: W 9:30–11; TH 6:30–7:30; Sa 9–11

Action, Inc.

180 Main St, Gloucester, MA 01930

p: (978) 282-1000 f: (978) 283-0523

www.actioninc.org

Eligibility restrictions: proof of Ipswich residency

Hours: M–F 9–5

Provides emergency SNAP (food stamp) assistance and help applying for benefits such as housing and SSI. Also helps with financial management.

All Saints Food Pantry

All Saints Parish, 120 Bellevue Ave, Haverhill, MA 01832
 p: (978) 372-7721
www.allsaintshaverhill.org
 Hours: 2nd and 4th TU 3-5, 1st and 3rd Sa 10-12

Operates food pantry and provides emergency food on case-by-case basis. Also offers community service opportunities for people looking for service hours.

Among Friends

St. Paul's Church, 166 High St, Newburyport, MA 01950
 p: (978) 465-5351
www.stpauls-nbpt.org/outreach/among-friends
 Hours: M 5; TU, F 11

Provides meals at designated times. Open to all.

Bread & Roses

58 Newbury St, Ste. 401, Lawrence, MA 01840
 p: (978) 681-8768
www.breadandroseslawrence.org
 Hours: M–TH 9-5; Sa 5–7

Provides a full-course nutritious dinner for anyone who is hungry or in need. Also provides emergency food on a case-by-case basis. Referral is required from a local service organization for emergency food. Also offers limited medical services and assists low income families with obtaining homeownership.

Calvary Baptist Church

13 Ashland St, Haverhill, MA
 p: (978) 373-6466
www.calvarybaptist-haverhill.org
 Hours: F 6–8; 2nd & 4th Sa 4

Operates food pantry every Friday. Also serves hot meals every 2nd and 4th Saturday of the month. ID required.

Changing Lives Christian Church

17 Newcomb St, Haverhill, MA 01830
 p: (978) 373-7373
 e: info@changingliveschristianchurch.com
www.changingliveschristianchurch.com/food_pantry.htm
 Hours: 1st and 3rd Su 10-1

Operates a food pantry.

Common Ground Ministries Inc.

6 Birchwood Terrace, Groveland, MA 01834
 p: (978) 372-3336 f: (978) 372-3055
 e: contact@commongroundne.org
www.commongroundne.org
 Eligibility restrictions: residents of the Acre neighborhood

Hours: last TH 9:30–5:30;
M–F 12:30–4:30 on emergency basis

Operates a food pantry.

Community Action, Inc. (CAI)

p: (978) 373-1971 Haverhill, MA

Eligibility restrictions: residents of Haverhill, Boxford, Groveland,
Georgetown and Rowley

Emergency food program for those in immediate need.

The Amesbury Center

p: (978) 388-2570 Amesbury, MA

Eligibility restrictions: residents of Amesbury, Merrimac,
Newbury, Newburyport, West
Newbury, and Salisbury

Hours: M, TU 9–3:30; TH 11–6

Operates a food pantry, visits limited to twice per month.

Community Service of Newburyport, Inc.

35 Summer St, Newburyport, MA

p: (978) 465-7562

e: newburyportcommunityservice@gmail.com

www.communityserviceofnewburyport.com

Eligibility restrictions: proof of Newbury, Newburyport, or West
Newbury residency at sign up

Hours: M–TH 9–2:30 (food pantry)

Provides a food pantry, clothing, and emergency relief.

Cor Unum Meal Center

191 Salem St, Lawrence, MA 01843

p: (978) 688-8900

e: corunum2@comcast.net

www.corunummealcenter.org

Hours: breakfast 6–8; dinner 4:30–6:30

Provides free, nutritious meals to anyone in need.

Essex County Hunger Relief

www.essexcountyhungerrelief.org

Website with database of food resources searchable by town.

First Church Congregational Food Pantry

4 Georgetown Rd, Boxford, MA 01921

p: (978) 887-5841

e: office@firstchurchboxford.org

www.firstchurchboxford.org/food-pantry

Eligibility restrictions: Tri-town residents

Food Pantry volunteer staff interview recipients and set up times for food pickup as well as household needs and personal products.

First Congregational Church of Georgetown's The Pantry

7 Andover St, Georgetown, MA 01833

p: (978) 352-8443

www.georgetowncongregational.org

Hours: M, TH 9:30–12

Provides services to individuals and families in Georgetown and surrounding areas, including Boxford.

Food for the World

516 Essex St, Lawrence, MA 01841

p: (978) 683-9949

www.foodfortheworld.org/pantry.html

Eligibility restrictions: low-moderate income

Food pantry offers one bag of groceries every week. Provides free food to families, the homeless, the indigent, especially children and the elderly, at the following sites and times:

516 Essex St, Lawrence, MA 01840

Hours: W 9–11

774 Essex St, Lawrence, MA 01841

Hours: 1st Sa 10–11

46-48 Fitz St, Lawrence, MA 01840

Hours: 1st & 3rd M 10–11

201 Haverhill St, Lawrence, MA 01841

Hours: alternate Su 1:30–2:30 (except holidays)

8 North St, Salem, MA 01970

Hours: Sa 10–12 (except 1st Sa)

15 Parker St, Lawrence, MA 01843

The Joyful Ladle

Trinity Episcopal Church, 26 White St, Haverhill, MA 01830

p: (978) 372-4244

www.trinityhaverhill.org/mission/the-joyful-ladle.html

Hours: W 11:30–1:30

Provides free hot soup and sandwiches to the hungry, homeless, and unemployed.

Lazarus House Ministries

p: (978) 689-8575

Soup Kitchen

412 Hampshire St, Lawrence, MA 01841

Continental breakfast: April-Oct, M–F 8–9:30

Nov-March M–Su 8:30–9:30

Noon-time meal: 11:30–1

Soup van: Jan, Feb, & Mar, F & Su 5-6

Food Pantry

242 Hampshire St, Lawrence, MA 01841

Hours: W 9–2

Bagged Meals

48 Holly St, Lawrence, MA 01841

Hours: M–Su 8–10

Massachusetts Department of Transitional Assistance (DTA)

p: (617) 348-8500 Boston, MA

p: (800) 249-2007 (application info hotline M–F 8:45–5)

toll-free: (866) 950-FOOD (3663)

Provides families with cash and food assistance, including through the **Supplemental Nutrition Assistance Program (SNAP)**.

Lawrence Office

p: (978) 725-7100 280 Merrimack St

Lawrence, MA

Lowell Office

P: (978) 440-2400 131 Davidson Street, Lowell, Ma

Merrimack Valley Catholic Charities

p: (978) 452-1421 Lowell, MA

p: (978) 454-9946 (food pantry)

Provides food pantry and help with basic needs.

Haverhill

p: (978) 521-6265

Offers assistance with basic needs.

Neighbors in Need

60 Island St, Suite 214 East, Ma 01840

p: (978) 685-8321 F: (978) 689-2006

www.neighborsinneed.net

Hours: M–F 9:00–12 for diapers, baby food, formula, and clothing

Provides food at the following locations at the following times:

South Congregational Church

Iglesia Adventista del Septimo Dia Jerusalem

198 South Broadway, Lawrence, MA

Hours: TU 8:30- 9:30

Christ United Methodist Church

207 Haverhill St, Lawrence, MA

Hours: TU 10-11

Methuen Public School Family Resources Center

10 Ditson Place, Methuen

Hours: TU 5:30 – 6:30

Ministerio Apostolico Jesucristo es el Senor

96 East Haverhill St, Lawrence, MA

Hours: W 8:30 – 9:30

Methuen Arlington Neighborhood

141 Tenney St, Methuen, MA

Hours: W 10-11

Iglesia Adventista Del Septimo Dia

279 South Union St, Lawrence, MA

Hours: TH 8:30 – 9:30

Boys and Girls Club

136 Water St, Lawrence, MA

Hours: TH 10- 11

Andover Senior Center Four Season's Room

30 Whittier court, Andover, Ma

Hours: TH 4 – 5=

Third Baptist Church

22 Warren St, Lawrence, MA

Hours: F 8:30 – 9:30

The Open Door

28 Emerson Ave, Gloucester, MA 01930

p: (978) 283-6776 f: (978) 282-9684

e: info@foodpantry.prg

www.foodpantry.org

Eligibility restrictions: low-income

Hours: M 10–7; TU 10–5; W–TH 10–7; F 10–5

Serves Boxford, Ipswich, and Topsfield

Three to five-day supply of emergency groceries once every 7 days.

Must sign in 30 minutes prior to closing.

Gloucester Pantry

28 Emerson Avenue, Gloucester, Ma 01930

Hours: TU 11- 5, W 11-7, TH 11 – 5

Ipswich Community Food Pantry

00 Southern Heights, Ipswich, Ma 01938

Hours: TU 11 – 5, W 11 – 7, TH 11 – 5

Open Hand Pantry

Unitarian Church, 16 Ashland St, Haverhill, MA 01830

p: (978) 372-0260

www.stjamesandjohnhaverhill.org

Eligibility restrictions: proof of residency of Haverhill

Hours: TU 2–7

Open Hearts Ministries, Inc.

First Baptist Church, 217 Main St, Haverhill, MA 01830

p: (978) 374-7491

e: admin@openheartsministries.org

www.openheartsministries.org

Hours: Community Meal: Su 2–4

Senior Meal: 4th W 12–1

Meal Deliveries: W 10–12

Our Neighbor's Table

PO Box 592, Amesbury, MA 01913

p: (978) 388-1907

p: (978) 835-3016 (emergency hotline)

www.ourneighborstable.org

Summer Lunch Program provides pre-packed bag lunches for families with school-aged children during July and August. Pre-registration required by June. **Emergency Bags** program offers bags of personal care products and emergency food to those who are homeless, living in motels, or displaced due to natural disasters.

Wednesday Dinner

Vestry Hall of Main Street Congregational Church

145 Main St, Amesbury, MA 01913

Hours: W 4–6

Food Pantry

Jardis-Taylor Center, 194 Main St, Amesbury, MA

Hours: W 12 – 3, TH 3–6, F 9–12; Sa 9–12

Offers baby food and diapers, fresh dairy, meat, and produce at locations and times listed. Amesbury residents may go to pantry once a week. Boxford, Georgetown, Groveland, Merrimac, Newbury, Newburyport, Rowley, Salisbury, and West Newbury residents may go the 2nd and last week of the month.

Merrimac Senior Center

100 East Main St, Merrimac, MA

Eligibility restrictions: residents of Merrimac only

Hours: 1st & 3rd Sa 9:30–10:30

The People's Pantry

North Parish Church, 190 Academy Rd, North Andover, MA 08145

p: (978) 687-7948

e: office@northparish.org

www.northparish.org

Hours: alternate TU 9:30–11

Guests are given the opportunity to shop for 1 weeks' worth of groceries. Supervision, snacks, and activities are provided to preschoolers who accompany their parents.

The Pettengill House, Inc.

PO Box 5551, 13 Lafayette Rd, Salisbury, MA 01952

P : (978) 463-8801

www.pettengillhouse.org

Hours: Tu 9–2, 4–6

Serves Amesbury, Groveland, Merrimack, Newbury, Newburyport, Rowley, Salisbury, and West Newbury

Operates a food pantry that provides staple foods and personal items to individuals, children, and families and provides a Saturday Night Meals Program that delivers nutritious meals to families. Must

complete SNAP application. Also offers housing services, juvenile justice services, parenting programs, and substance abuse services.

Project Bread Food Source Hotline

p: (800) 645-8333

www.projectbread.org/get-help/foodsource-hotline.html

Hours: M–F 8–7; Sa 10–2

Hotline to refer callers to emergency food resources in their community. 60+ languages.

Sacred Hearts Food Pantry

16 Carleton Avenue, Haverhill, MA 01835

p: (978) 373-1281

e: pconte@sacredheartsparish.com

Hours: M, W, F 8:30–11:15

Groveland and Haverhill residents can come every week, all others every other week. Proof of ID and residence required. Need ID for children as well.

Salvation Army

www.SalvationArmyMA.org

Haverhill

p: (978) 374-7571

Hours: M, W, F 9:30–11 (food pantry)
TU, TH, F 12–1 (soup kitchen)

Lawrence

p: (978) 682-8038

Eligibility restrictions: by appointment, proof of need

Hours: M–TH 9–4; F 9–12

Provides food bank services only. Callers are assigned one day per month to pick up food. Following the initial appointment, no others are needed.

Somebody Cares New England

358 Washington St, Haverhill, MA 01832

p: (978) 912-7626

e: office@somebodycaresNE.org

www.somebodycaresne.org

Eligibility restrictions: proof of Haverhill residency

Hours: last TH 1–3:15

Food pantry. Also offers Community Dinners and mobile food pantry. Call for details.

Top Cupboard Food Pantry

Trinity Episcopal Church, 124 River Rd, Topsfield, MA 01983

p: (978) 887-5570

<https://www.topsfield-ma.gov/council-aging/events/29653>

Eligibility restrictions: proof of Topsfield residency

Hours: 2nd & 4th Sa 8–10

Provides stock items and some local produce during the summer.

Universalist Unitarian Church

16 Ashland St, Haverhill, MA 01830

p: (978) 372-5173

www.uuhaverhill.org

Hours: 1st & 3rd Sa 4 - 5

Provides community meal to anyone in need.

Women, Infants and Children (WIC)

www.wicprograms.org/state/massachusetts

Eligibility restrictions: low-income women with children up to age 5

Ages: all Fees: none

Provides supplemental food and nutrition information to low-income pregnant, breastfeeding, and postpartum women.

WIC – Amesbury

44 Friend St, Amesbury, MA 01913

p: (978) 388-2575

WIC – Beverly

4 Ocean St, Beverly, MA 01915

p: (978) 922-2110

WIC – Methuen

Greater Lawrence Community Action Council, Inc.
(GLCAC)

141 Tenney St, Methuen, MA 01844

p: (978) 681-4963

WIC – Lawrence

Greater Lawrence Community Action Council, Inc.
305 Essex St, 2nd FL, Lawrence, MA 01840

p: (978) 681-4960

WIC – Lowell

45 – 47 Kirk St, Lowell, Ma 01852

P; (978) 454-6397

WIC – Northern Essex

Community Action, Inc.

10 Phoenix Row, 3rd FL, Haverhill, MA 01830

p: (978) 374-2191

Foster Care and Adoption Services

Adoption Journeys Merrimack Valley

439 South Union St, Ste. 203B, Lawrence, MA 01843

p: (978) 687-5852 f: (978) 687-5857
www.child-familyservices.org/lawrence

Through **Child & Family Services**, acts as a statewide resource that offers post-adoption support through joint problem-solving, advocacy, coordination of services, home-based counseling, support groups, parent and young adult peer mentorship from someone who has experienced adoption, and respite care. Also offers parenting programs.

The ANSWER BOOK

www.mass.gov/courts/programs/cip

A guide for adolescents and young adults involved with the Department of Children and Families. For a hard copy, contact the Children’s Law Center at (781) 581-1977.

Child at Risk Hotline (DCF 24 Hour Hotline)

toll-free: (800) 792-5200

See page 22

Hours: 24/7

Provides after-hours urgent assistance for children in foster care.

**Committee for Public Counsel Services (CPCS)
 Children & Family Law Program (CAFL)**

44 Bromfield St, Boston, MA 02108

p: (617) 482-6212

f: (617) 988-8455

www.publiccounsel.net/cafl

Eligibility restrictions: low-income, by court appointment only

Ages: all

Fees: none

Part of CPCS’s statewide program that provides lawyers to children, young adults, and low-income parents in child welfare (Care & Protection, CRA, and PYA) cases. Attorneys are appointed by the court (pg. 60). The Boston office can help parents, children, and young adults get in contact with their court-appointed attorneys.

Lowell Office

27 Prescott St, 2nd FL, Lowell, MA 01852

p: (978) 446-3917

f: (978) 458-3049

www.publiccounsel.net/dir/lowell-cafl

Serves Lawrence and Lowell Juvenile Courts.

Family Services of the Merrimack Valley

430 North Canal Street, Lawrence, Ma 01840

p: (978) 327-6600

Lawrence, MA

e: info@fsmv.org

www.fsmv.org/child-advocacy

Through its **Court Appointed Special Advocates (CASA)**

program, youth and families may request that the court appoint a volunteer to work with the court and DCF to ensure a youth in DCF custody gets all necessary services. CASA volunteers also inform the judge of updates and make recommendations.

Foster Kids of the Merrimack Valley, Inc.

PO Box 2166, Methuen, MA 01844

P : (978) 771-2150

e: giordanoeileen@gmail.com

www.fosterkidsmv.org

Eligibility restrictions: low-income

Ages: all Fees: none

Provides financial assistance, school supplies, scholarships, and other resources to youth currently in DCF foster care.

The **Adoption Resources** Program provides support and counseling before, during, and after placement of child as well as information on various types of adoptions and helps families choose the level of openness in their adoptions. Agency also offers mental health services and a visiting mom's program.

Massachusetts Department of Children and Families (DCF)

p: (617) 748-2000 Boston, MA

p: (617) 748-2444 (Ombudsman)

As the state's child protection agency, DCF offers foster care and adoption services, programs for adolescents, and health and medical services for children in state custody. The Office of the Ombudsman responds to inquiries on issues of clients, foster and adoptive parents, and concerned citizens, and mediates and resolves disputes as possible.

Haverhill Area Office

3 Ferry Street, Bradford, Ma

p: (978) 469-8800

Lawrence Area Office

280 Merrimack Street, Lawrence, Ma 01843

p: (978) 557-2500

Massachusetts Network of Foster Care Alumni

Judge Baker Children's Ctr. 53 Parker Hill Ave, Boston, MA 02120

p: (877) 624-3440

www.massnfca.org

Eligibility restrictions: formerly in foster care

A state-affiliated group that works on behalf of foster care alumni. Provides support and resources, especially for alumni in transition. Promotes community for alumni through partnerships with DCF youth advisory boards and special events.

Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)

www.mspcc.org

Ages: all Fees: none

Provides services for families looking to adopt or foster children. Includes post-adoption support, home study, training, and home visits. Also offers mental health services and parenting programs.

Lawrence

15 Union St, Building E, SUITE 115, Lawrence, MA 01840
p: (978) 682-9222 f: (978) 681-9534

Lowell

15 Warren St, Lowell, MA 01852
p: (978) 937-3087 f: (978) 937-8695

Health Services

Anna Jaques Hospital

25 Highland Ave, Newburyport, MA 01950
p: (978) 463-1000
www.ajh.org

Full-service non-profit community hospital.

Bread & Roses

p: (978) 681-8768 Lawrence, MA
Hours: W 5-7

Doctor/nurse consultations available. Free and private HIV screenings. No insurance required.

Children's Health Care

www.chcmass.com

Pediatric services for all children throughout Merrimack Valley.

Newburyport

257 Low St, Newburyport 01950
p: (978) 465-7121 f: (978) 462-5304

Haverhill

600 Primrose St, Haverhill, MA 01830
p: (978) 373-6557 f: (978) 374-5096

Greater Lawrence Family Health Center

34 Haverhill St, Lawrence, MA 01841
p: (978) 686-0090 (appointment scheduling)
www.glfhc.org

Provides primary health care for individuals and families in the Greater Lawrence Area. Family pharmacies located at Main Site, North Site, South Site, West Site, and Methuen Family Center.

Lawrence General Hospital Site

1 General St, Lamprey Bldg., 4th Fl, Lawrence, MA 01841
p: (978) 983-0488
Hours: M 8 - 8:30, T-TH 8 - 5, F 9 - 5

Main Site

34 Haverhill St, Lawrence MA 01841
 p: (978) 686-0090
 Hours: M–TH 8–8:30; F – Sa 9 – 8:30. Su & Holidays 9–5

Methuen Family Health Center

147 Pelham St, Methuen, MA 01844
 p: (978) 683-3491
 Hours: M, TU 9
 :30 – 5, W 10 – 7:30. TH- F 9 – 5

North Site

150 Park St, Lawrence, MA 01841
 p: (978) 685-1170
 Hours: M, W, TH 7:45 – 5, TU 7:45 – 0, F 9 - 5

South Site

73D Winthrop Ave, Lawrence, MA 01841
 p: (978) 686-3017
 Hours: M 7:45 – 8:30, TU-TH 7:45 – 5, F 9 - 5

West Site

700 Essex St, Lawrence, MA 01841
 p: (978) 689-2400
 Hours: M 7:45–8:30, TU–TH 7:45–5:00, F 9–4:30

Holy Family Hospital

www.holyfamily-hospital.org

Full service, acute care hospital with two campuses. Also provides substance abuse services.

Haverhill

140 Lincoln Ave, Haverhill, MA 01830
 p: (978) 374-2000
 p: (978) 521-8121 (scheduling)

Methuen

70 East St, Methuen, MA 01844
 p: (978) 687-0151
 p: (978) 687-0156
 e: hfh.mail@steward.org

Lawrence General Hospital

1 General St, Lawrence, MA 01842
 p: (978) 683-4000
www.lawrencegeneral.org

Massachusetts Department of Public Health (DPH)

250 Washington St, Boston, MA 02109
 p: (617) 624-6000 TTY: (617) 624-6001
 p: (800) 882-1435 (Community Support Line)
www.mass.gov/dph
 Ages: all Fees: none

Government health agency coordinating health services statewide. **Community Support Line** informs families with children with special health needs about public programs and benefits they may be eligible for, and about the state and community-based resources that may provide assistance. DPH also provides substance abuse services through the below Bureau (pg. 82).

Bureau of Substance Abuse Services (BSAS)

p: (617) 624-5111 TTY: (888) 448-8321
www.mass.gov/dph/bsas

Merrimack Medical & Walk-In Center

25 Marston St, Lawrence, MA 01841

p: (978) 688-3100

www.mmwic.com

Hours: M–F 8:30–6, Sa 9–3, Su 10–3

Urgent care, walk in seven days a week, and X-ray, lab, EKG, and pharmacy on-site.

Merrimack Valley Health Services

600 Federal St, Andover, MA 01810

p: (888) 684-7674

www.mvhs.org

Provides diagnostic imaging.

Minute Clinic – CVS

p: (866) 389-2727

www.minuteclinic.com

Ages: all

Fees: health insurance

Hours: M–F 8–7; Sa 9 – 5:30. Su 10 – 4:30

Walk-in health care clinic located inside a CVS store. Patients can see a nurse practitioner or physician’s assistant without an appointment.

Andover

68 Main St, Andover, MA 01810

Amesbury

5 Macy St, Amesbury, MA 01913

Pentucket Medical Associates (PMA)

p: (888) 227-3762

www.pmaonline.com

Multi-specialty medical group with pediatric and adult care.

Pentucket Medical Andover

323 Lowell St, Andover, MA 01810

p: (978) 785-5000

Hours: vary depending on department

Pentucket Medical Haverhill

1 Park Way, Haverhill, MA 01830

p: (978) 521-3200
Hours: vary depending on department

Pentucket Medical Newburyport
260 Merrimack St, Newburyport, MA 01850
p: (978) 499-7200
Hours: M–F 8–5

Pentucket Medical Riverwalk
500 Merrimack St, Lawrence, MA 01843
p: (978) 557-8900
Hours: M–F 8–5

School-Based Health Centers

Teen health centers located in the school provide an array of health services. Also offering mental health services.

Greater Lawrence Family Health Center
Hours: M–F 8–4:30 year-round except during school breaks

Provides school/sports physicals, immunizations, emergency and non-emergency visits, health education, and counseling.

Greater Lawrence Technical School
57 River Rd, Andover, MA 01810
p: (978) 686-8521

Lawrence High School
70-71 North Parish Rd, Lawrence, MA 01841
p: (978) 722-8391 f: (978) 722-8511

Women, Infants and Children (WIC)
www.wicprograms.org/state/massachusetts

WIC- Lowell
p: (978) 454-6397

WIC – Amesbury
p: (978) 388-2575

WIC – Andover
p: (978) 681-4968

WIC – Methuen
p: (978) 681-4963

WIC – Lawrence
p: (978) 681-4960

WIC – Northern Essex
p: (978) 374-2191 Haverhill, MA

YWCA of Greater Lawrence
p: (978) 687-0331 Lawrence, MA

The **Women Health Advocacy Services (WHAS)** program helps women access health care. WHAS staff are bilingual and provide education about health services.

YWCA of Haverhill

p: (978) 374-6121

Offers workshops for children and residents on balanced nutrition.

Housing Services

ACT Lawrence

p: (978) 685-6274

Lawrence, MA

Provides education about finance maintenance, homeownership, mortgages, and foreclosure processes.

Alternative House

p: (978) 937-5777

Lowell, MA

Shelter for battered women.

Bread & Roses Housing

15 Union St, Ste. 401, Lawrence, MA 01842

p: (978) 685-1823

www.brhousing.org

Hours: M–TH 9–5

Assists low-income families with obtaining homeownership.

Catholic Charities North

www.ccab.org/?q=location-north-boston

Eligibility restrictions: low-income

Provides help with utilities and rent back payments.

Gloucester

p: (978) 283-3055

Eligibility restrictions: Ipswich residents only

Salem

p: (978) 740-6923

Eligibility restrictions: Boxford, Rowley, Topsfield residents

Community Action, Inc. (CAI)

p: (978) 373-1971

Haverhill, MA

Manages affordable housing lottery and offers home buyer education classes and a first-time homebuyer program as well as down payment and closing cost assistance.

Community Teamwork

p: (978) 459-0551 Lowell, MA
 p: (978) 654-5617 (Housing Consumer Education Center)

The **Housing Consumer Education Center** provides emergency housing assistance to help with obtaining home modification loans, education on housing consumer issues, and financial security assistance as well as job placement services.

Emmaus Inc.

127 How St, Haverhill, MA 01830
 p: (978) 241-3400 f: (978) 241-3422
 www.emmausinc.org

Overnight and temporary shelter services for individuals. Family shelter offers longer term placements and provides financial skills services; medical and social work appointments; substance abuse, medical and mental health and services referrals; job training; and HiSET (aka GED) classes for the residents.

Family Promise North Shore Boston

330 Rantoul St, Beverly, MA 01915
 p: (978) 922-0787
 www.familypromisensb.org
 Eligibility restrictions: must have a dependent child under 18 yrs.
 Hours: M–F 9–5

Nonprofit interfaith hospitality network that provides temporary shelter, including meals, hospitality, and case management, for families experiencing homelessness on the North Shore.

Greater Lawrence Community Action Council, Inc. (GLCAC)

P : (978) 681-4900 Lawrence, MA
 p: (978) 681-4950 (LIHEAP Program)
 e: liheap@glcac.org
 Eligibility restrictions: low-income individuals and families

The **Low-Income Home Energy Assistance (LIHEAP) Program** assists with the cost of heating their homes during the winter season. Also provides assistance to find housing. Also provides assistance to find housing.

Housing Authorities

Promotes and provides adequate and affordable housing, economic opportunity, and a suitable living environment. Provides subsidized housing or assistance with rent payments to low-income families and elderly citizens. For a full list of Housing Authorities, visit www.mass.gov/dhcd/local-housing-authority-listing.html

Amesbury Housing Authority

180 Main St, Amesbury, MA 01913
 p: (978) 388-2022
 www.amesburyma.gov/amesbury-housing-authority

Andover Housing Authority

100 Morton St, Andover, MA 01810
p: (978) 475-2365
www.andoverma.gov/298/Andover-Housing-Authority
Hours: M–TH 8–4:15, F 8–12

Boxford Housing Authority

7A Spofford Rd, Boxford MA 01921
p: (978) 887-6000 ext. 202
Hours: M-TH 8–4:30

Georgetown Housing Authority

23 Trestle Way, Georgetown, MA 01833
p: (978) 352-6331
<http://www.georgetownhousingauthority.com/Home.aspx>
Hours: M–F 8:30–4

Groveland Housing Authority

10 River Pines Dr. Groveland, MA 01834
p: (978) 374-0370
grovelandha.org/default.aspx
Hours: M–TH 10–3

Haverhill Housing Authority

25 Washington Square, #C, Haverhill, MA 01830
p: (978) 372-6761
<https://affordablehousingonline.com/housing-authority/Massachusetts/Haverhill-Housing-Authority/Ma087>
Hours: M–F 8:30–4:30

Ipswich Housing Authority

1 Agawam Village, Ipswich, MA 01938
p: (978) 356-2860 f: (978) 356-7715
www.ipswichhousingauthority.com
Hours: M–TH 7:30–4:15, F 7:30–12
www.ipswichhousingauthority.com

Lawrence Housing Authority

353 Elm St, Lawrence, MA 01841
p: (978) 685-3811 f: (978) 685-5335
www.cityoflawrence.com/housing-authority.aspx
Hours: M–F 9–5

Lowell Housing Authority

p: (978) 937-3500
350 Moody St, Lowell Ma 01854
Hours: M-F 8:30-4:30

Merrimac Housing Authority

52 Merrimack Village, Merrimack, MA 01860
P : (978) 346-8231
Hours: M–Th 8:30–4, F 8:30–12

Methuen Housing Authority

24 Mystic St, Methuen, MA 01844
 p: (978) 682-8607 f: (978) 794-3534
 www.methuenhousing.org
 Hours: M–TH 8–4, F 8–12

Newburyport Housing Authority

25 Temple St, Newburyport, MA 01950
 p: (978) 465-7216 f: (978) 463-3080
 www.nhahousing.com

North Andover Housing Authority (RHA)

One Morkeski Meadows, North Andover, MA 01845
 p: (978) 682-3932 f: (978) 794-1142
 www.northandoverha.org
 Hours: M–TH 8–4:15, F 8–12

Rowley Housing Authority

1 Plantation Dr. Rowley, MA 01969
 p: (978) 948-2371 F: (978) 948-3731
 https://rowleyhousing.org
 Hours: W 9 – 3, TH 11 - 2

Salisbury Housing Authority

23 Beach Rd, Salisbury, MA 01952
 p: (978) 462-8600 f: (978) 463-3512
 www.salisburyhousing.org/
 Hours: M–TH 9–3. F 9 – 12

Topsfield Housing Authority

69 Washington St, Topsfield, MA 01983
 p: (978) 887-8407 f: (978) 887-9091
 www.topsfield-ma.gov/housing/authority

West Newbury Housing Authority

379 Main St, West Newbury, MA 01985
 p: (978) 363-2723 f: (978) 363-1825
 Hours: TU 1:30 – 4:30. W 2 –4, TH 7:30 – 10:30

Lawrence Community Works

p: (978) 685-3115 Lawrence, MA
 Hours: M–F 10–6

Provides support and training to support homeownership including financial literacy, mortgage readiness, anti-predatory lending education, and consumer protection.

Lazarus House Ministries

p: (978) 689-8575 Lawrence, MA

Emergency shelter, transitional housing, and housing for homeless individuals and families. Also offers educational and vocational training and support to transition out of homelessness.

Lowell Transitional Living Center, Inc.

205-209 Middlesex St, Lowell, MA 01852
 p: (978) 458-9888 f: (978) 452-2186
 www.ltlc.org
 Ages: 18+ yrs.

Provides temporary shelter, housing and job referrals, transportation to detox, case management, education, and post-shelter transition services.

Massachusetts Coalition for the Homeless

73 Buffum St, Lynn, MA 01902
 p: (781) 595-7570 f: (781) 595-7574
 www.mahomeless.org
 Eligibility restrictions: low-income
 Ages: all Fees : none
 Hours: M–F 8–4

Provides services to homeless individuals and families. Also runs the **Bed for Every Child Program** that provides beds to low-income families. Contact the child’s school social worker for more information. Services include free homelessness prevention and housing search assistance, and landlord-tenant mediation.

Massachusetts Department of Housing and Community Development (DHCD)

100 Cambridge St, Ste. 300, Boston, MA 02114
 p: (617) 573-1100 TTY: (617) 573-1140
 p: (800) 632-8175 (cold relief helpline)
 www.mass.gov/dhcd
 Hours: 8:45–5

Provides resources for low- and moderate-income housing. For emergency housing, individuals can call the central number or walk in to the local DTA offices (listed below). Also operates a cold relief helpline which provides financial assistance for heat.

Lawrence Office

280 Merrimack St, Lawrence, MA 01843
 p: (978) 725-7100 f: (617) 887-8765
 Hours: M–F 7–5

Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Methuen, Merrimac, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury.

North Shore Office

45 Congress St, Salem, MA 01970
 p: (978) 825-7300 f: (617) 887-8765
 Hours: M–F 7–5

Serves Ipswich and Topsfield.

Merrimack Valley Habitat for Humanity

60 Island St, Lawrence, MA 01840
 p: (978) 681-8858 f: (978) 681-4954
www.merrimackvalleyhabitat.org
 Hours: M–F 8:30–4

Partners with low-income families to help them build and purchase their own home.

Mitch’s Place

127 How St, Haverhill, MA 01830
 p: (978) 241-3400
<https://emmausinc.org/what-we-do/emergency-shelters/>

Shelter with beds available. Must call to register for space in advance.

Neighborhood Assistance Corporation of America (NACA)

261 Common St, Lawrence, MA 01840
 p: (978) 687-3993
 e: services@naca.com
www.naca.com

Assists low- and moderate-income people become homeowners with below-market interest rate mortgages and comprehensive housing services.

Northeast Legal Aid-Northeast Justice Center

p: (978) 458-1465 Lawrence and Lowell, MA

Provides legal assistance for eviction defense and foreclosure prevention matters.

The Pettengill House, Inc.

P : (978) 463-8801 Salisbury, MA

Provides family stabilization services including referrals for housing and assistance with finding more permanent housing.

The Psychological Center, Inc.

11 Union St, Lawrence, MA 01840
 p: (978) 291-2262
www.psychologicalcenter.org

Offers housing services as detailed below. Residents have access to mental health services and parenting skills group. Also provides residential substance abuse services.

Daybreak Shelter

19 Winter St, Lawrence, MA 01841
 p: (978) 975-4547 f: (978) 975-2672
 Ages: 18+ yrs.

Provides temporary shelter for individuals living with substance abuse, mental health issues, or homelessness. Sign in at 4 pm.

Women's View

582-584 Haverhill St, Lawrence, MA 01843
 p: (978) 687-1658 f: (978) 681-6075
 Eligibility restrictions: women only

Offers a peer-led Women for Sobriety group, legal referrals, 24/7 support staff, and individual case management.

Pegasus House

482 Lowell St, Lawrence, MA 01841
 p: (978) 687-4257
 Eligibility restrictions: women only
 Ages: 18–25 yrs.

Offers residential long-term treatment funded by the Department of Public Health. Women generally referred by case manager in current placement (e.g., detox, jail, etc.).

Salvation Army

www.SalvationArmyMA.org

Provides emergency assistance including utility assistance, rent assistance, and clothing.

Haverhill

p: (978) 374-7571

Lawrence

p: (978) 682-8038

Newburyport

p: (978) 465-0883

YMCA of the North Shore

www.northshoreymca.org

Haverhill YMCA

p: (978) 374-0506 ext. 2

Provides single room occupancy (SRO) housing for men and women.

Ipswich YMCA

p: (978) 312-4015 (Powder house Village)

Through **Powder house Village** provides affordable housing for families..

YWCA of Greater Lawrence

p: (978) 682-3039 Lawrence, MA

YWCA Fina House

p: (978) 682-3039 Lawrence, MA

Provides housing services for victims of domestic violence and homeless pregnant or parenting teen mothers.

YWCA of Newburyport

13 Market St, Newburyport, MA 01950

p: (978) 465-9922

Provides emergency housing to women and children fleeing domestic violence in the Merrimack Valley as well as SRO and affordable housing options for homeless individuals and families.

Market St Apartments

11 Market St, Newburyport, MA 01950

Provides income-based housing to individuals and families.

Immigration Services

Catholic Charities Boston

275 West Broadway, So. Boston, MA 02127

P : (617) 464-8100

www.ccab.org

Ages: all

Fees: vary

Through its **Refugee & Immigration Legal Services** program, provides legal consultation, referral, and representation regarding immigration benefits.

Center for Bilingual Services

p: (978) 397-2410 Lawrence, MA

Provides citizenship preparation, 30 minutes free legal consultation, and referrals to legal representation.

Children's Law Center of Massachusetts

p: (781) 581-1977 Lynn, MA

Provides legal representation and support to immigrant children, including unaccompanied immigrant youth, in issues addressing the child's immigration status, access to education and health care, and guardianship. Toll-free helpline provides assistance and guidance.

Community Legal Services and Counseling Center

1 West St, Cambridge, MA 02139

p: (617) 661-1010

www.clsacc.org

Ages: all

Fees: none

Provides free civil legal assistance for a variety of immigration benefits, with a special focus on domestic violence, VAWA, U-Visas, and T-Visas, and asylum.

Greater Boston Legal Services (GBLS)

197 Friend St, Boston, MA 02114
 p: (617) 371-1234 TDD: (617) 371-1228
 www.gbbs.org
 Eligibility restrictions: low-income
 Ages: all Fees: none

Provides legal assistance regarding immigration to refugees, asylum seekers, victims of domestic violence, victims of crimes, and unaccompanied minors. Also offers a broad array of other civil legal advocacy primarily in the Greater Boston area (pg. 62).

Greater Lawrence Community Action Council, Inc. (GLCAC)

P : (978) 681-4900 Lawrence, MA
 p: (978) 681-4905 (Immigration Services Program)

The **Immigration Services Program** provides assistance and advocacy for people seeking permanent resident status and United States citizenship. Appointments are recommended.

International Institute of New England

2 Boylston St, Ste. 3, Boston, MA 02116
 p: (617) 695-9990 f: (617) 695-9191
 www.iine.org
 Eligibility restrictions: immigrant or refugee status
 Ages: all Fees: none

Provides resettlement services, including housing placement, job training, and legal services, to refugees. Some sites offer 12-week course for preparation for citizenship, ESL classes, and after-school programs.

Lowell Office

15 Warren St, 2nd FL, Lowell, MA 01852
 p: (978) 459-9031

Irish International Immigrant Center

1 State St, Ste. 800, Boston, MA 02109
 p: (617) 542-7654
 e: questions@iicenter.org
 www.iicenter.org
 Eligibility restrictions: immigrant status
 Ages: all Fees: sliding scale

Offers legal assistance on various immigration issues and conducts free informational immigration clinics throughout Boston.

Lawrence Family Development, Inc.

p: (978) 689-9863 Lawrence, MA

Provides assistance, referrals, and education to refugees, newcomers, and immigrants including citizenship programs.

Massachusetts Immigration and Refugee Advocacy Coalition (MIRA)

105 Chauncey St, Ste. 901, Boston, MA 02111
 p: (617) 350-5480
 miracoalition.org
 Ages: all Fees: none

Policy organization that promotes the rights of immigrants and refugees. Connects individuals to legal services, ESOL programs, health and human services, and Know Your Rights workshops.

Massachusetts Office for Refugees and Immigrants (ORI)

600 Washington St, 4th FL, Boston, MA 02111
 p: (617) 727-7888 f: (617) 727-1822
 TTY: (617) 727-8147
 www.mass.gov/ori

Provides assistance with the citizenship process and promotes participation of refugees and immigrants as self-sufficient citizens.

Merrimack Immigrant and Education Center

p: (978) 683-7316 Lawrence, MA

Provides support to immigrants and refugees, particularly Asian immigrants and refugees, with citizenship guidance, youth and elder programs, translation, and advocacy.

Northeast Legal Aid-Northeast Justice Center

p: (978) 458-1465 Lawrence and Lowell, MA

Provides legal assistance on immigration issues to victims of domestic violence and non-citizen minors.

Notre Dame Education Center

P : (978) 682-6441 Lawrence, MA

Provides citizenship education to prepare for citizenship interview and exam.

Juvenile Justice

Children's Friend and Family Services

(a division of the **Justice Resource Institute [JRI]**)

15 Union St, Ste. 200, Lawrence, MA 01840
 p: (978) 682-7289 f: (978) 686-2954
 www.childrensfriend.net
 Ages: 7-18 yrs.

Provides a youth mentoring program for at-risk youth, including in home and outpatient care, and court services. Also offers mental health services and parenting programs

**Committee for Public Counsel Services (CPCS)
Youth Advocacy Division (YAD)**

44 Bromfield St, Boston, MA 02108

p: (617) 482-6212

www.publiccounsel.net/ya

Eligibility restrictions: low-income, by court appointment only

Ages: 7–17 yrs. Fees: none

Hours: M–F 8:30–4:30

CPCS’s statewide defender program for juveniles. Attorneys are appointed by the court to represent youth in delinquency cases.

Lowell Office

40-44 Church St, 1st FL, Lowell, MA 01852

p: (978) 856-6180 f: (978) 446-3916

www.publiccounsel.net/dir/lowell-ya

Serves Lawrence and Lowell Juvenile Courts.

Essex County District Attorney’s Office

10 Federal St, Salem, MA 01970

p: (978) 745-6610 f: (978) 744-9470

p: (617) 586-1340 (victim assistance)

www.mass.gov/essexda

Ages: all Fees: none

Hours: M–F 8:30–5

Prosecutor’s office for criminal cases in Essex County. Provides crisis intervention, referrals to appropriate programs and service providers, information, and advocacy to victims.

Lawrence Office

Fenton Judicial Ctr. 2 Appleton St, Lawrence, MA 01840

p: (978) 683-4300 f: (978) 794-3797

TTY: (978) 741-3163

Hours: M–F 8:30–4:30

Essex County Juvenile Court

www.mass.gov/courts

Hours: M–F 8:30–4:30

The court where juvenile delinquency cases are heard as well as Care & Protection and Child Requiring Assistance cases.

Lawrence Session

Fenton Judicial Ctr. 2 Appleton St, Lawrence, MA 01840

p: (978) 725-4900 f: (978) 725-3878

TTY: (978) 741-3163

Jurisdiction: Amesbury, Ipswich, Merrimac, Newbury, Newburyport, Rowley, Salisbury, Topsfield, Wenham, West Newbury

Newburyport Session*

188 State St, Rte. 1, Traffic Circle, Newburyport, MA 01950
 p: (978) 462-0617 ext. 5 f: (978) 463-7950
 Jurisdiction: Amesbury, Ipswich, Merrimac, Newbury,
 Newburyport, Rowley, Salisbury, Topsfield, West Newbury

Massachusetts Department of Youth Services (DYS)

600 Washington St, 4th FL, Boston, MA 02111
 p: (617) 727-7575 f: (617) 717-0696
www.mass.gov/dys

Eligibility restrictions: youth committed to DYS
 Ages: 7–18 yrs. Fees: none

Juvenile justice agency of Massachusetts. Services incorporate secure facilities, client services, clinical services, health services, substance abuse services, and education services.

Haverhill District Office

143 Essex St, Haverhill, MA 01832
 p: (978) 914-7507

Lawrence District Office

15 Union St, Ste. 407, Lawrence, MA 01840
 p: (978) 651 -2350

One Can Help

p: (617) 930-3468 Newton, MA

Provides specific resources not otherwise available to help a juvenile court-involved youth make positive steps forward.

The Pettengill House, Inc.

p: (978) 463-8801 Salisbury, MA

Acts as a juvenile diversion community service site.

Salvation Army

www.SalvationArmyMA.org
 Ages: 12–17 yrs. Fees: none

Bridging the Gap (BTG) program provides a twelve-week life skills program after-school two to three days per week for court-involved and at-risk youth that need assistance getting back on track.

Haverhill

p: (978) 420-4192

Lawrence

p: (978) 590-0278

Lowell

p: 978-458-3396, ext. 227

Legal Services

**Committee for Public Counsel Services (CPCS)
Children & Family Law Program (CAFL)**

p: (617) 482-6212 Boston, MA

Part of CPCS's statewide program that provides lawyers to children, young adults, and low-income parents in child welfare (Care & Protection, CRA, and PYA) cases. Attorneys are appointed by the court. The Boston office can help parents, children, and young adults get in contact with their court-appointed attorneys.

Lowell Office

p: (978) 446-3917

**Committee for Public Counsel Services (CPCS)
Public Defender Division**

44 Bromfield St, Boston, MA 02108

p: (617) 482-6212

www.publiccounsel.net/pd

Eligibility restrictions: low-income, by court appointment only

Ages: 18+ yrs. Fees: none

Part of CPCS's statewide defender program for adult criminal cases. Attorneys must be appointed by the courts to represent defendants.

Lawrence Superior and District Court Office

Everett Mills, 15 Union St, Ste. 110, Lawrence, MA 01840

p: (978) 856-6900 f: (978) 682-2793

www.publiccounsel.net/dir/lawrence-dist-sup-pd

Serves Lawrence, Haverhill, Ipswich, and Newburyport District Courts and all Essex County Superior Courts.

**Committee for Public Counsel Services (CPCS)
Youth Advocacy Division (YAD)**

p: (617) 482-6212 Boston, MA

CPCS's statewide defender program for juveniles. Attorneys are appointed by the courts to represent children in delinquency cases.

Lowell Office

p: (978) 856-6180

Court Service Center

Fenton Judicial Center

Law Library, 2 Appleton St, 2nd FL, Lawrence, MA 01840

Hours: M–F 8:30-1, 2–4:30

Fees: none

Legal information (not advice) including help filling out court forms, information about court procedure, assistance with legal research, contact information for community resources, and access to court documents and interpreter services.

Disability Law Center

p: (617) 723-8455 Boston, MA

Provides legal services for adults and children with disabilities to address health care, school exclusion, housing, and public benefits issues.

Essex County Bar Association

45 Congress St, Ste. 4100, Salem, MA 01970

p: (978) 741-7888 f: (978) 741-1348

www.essexcountybar.org

Ages: all Fees: vary

Provides referrals to attorneys in the area who will offer reduced-fee consultations or representation.

Essex County District Courts

www.mass.gov/courts

Hours: M–F 8:30–4:30

Haverhill District Court*

45 Ginty Blvd, Haverhill, MA 01831

p: (978) 373-4151

Jurisdiction: Boxford, Georgetown, Groveland, Haverhill

*This court is temporarily housed in Newburyport District Court and Haverhill City Hall. Call for details.

Ipswich District Court

188 State St, Rte. 1 Traffic Circle, Newburyport, MA 01950

p: (978) 462-2652 ext. 2 f: (978) 462-5641

Jurisdiction: Ipswich, Topsfield

Lawrence District Court

Fenton Judicial Ctr. 2 Appleton St, Lawrence, MA 01840

p: (978) 687-7184

civil clerk: (978) 687-7184 ext. 7304

criminal clerk: (978) 687-7184 ext. 7303

TTY: (978) 685-2636

Jurisdiction: Andover, Lawrence, Methuen, North Andover

Newburyport District Court

188 State St, Rte. 1 Traffic Circle, Newburyport, MA 01950

p: (978) 462-2652 ext. 1

Jurisdiction: Amesbury, Merrimac, Newbury, Newburyport, Rowley, Salisbury, West Newbury

Essex County Juvenile Court

www.mass.gov/courts

Lawrence Session

p: (978) 725-4900
 TTY: (978) 741-3163

Newburyport Session*

p: (978) 462-0617 ext. 5
 *The Newburyport Session of the Essex County Juvenile Court is temporarily housed in part at Lawrence Juvenile Court pending completion of construction.

Essex County Superior Court

www.mass.gov/courts
 Hours: M–F 8:30–4:30

Lawrence Session

43 Appleton Way, Lawrence, MA 01840
 p: (978) 242-1900 f: (978) 687-7869
 civil clerk: (978) 242-1900 ext. 1
 probation: (978) 242-1905 f: (978) 682-0474
 Jurisdiction: All cities and towns in Essex County

Newburyport Session

145 High St, Newburyport, MA 01950
 p: (978) 462-4474 f: (978) 462-4368
 Jurisdiction: All cities and towns in Essex County

Essex Probate and Family Court

www.mass.gov/courts
 Hours: M–F 8–4:30

Lawrence Session

Fenton Judicial Ctr. 2 Appleton St, Lawrence, MA 01840
 registrar: (978) 686-9692 f: (978) 687-3694
 probation: (978) 744-1020 f: (978) 741-5732
 Jurisdiction: All cities and towns in Essex County

Gay and Lesbian Advocates and Defenders (GLAD)

30 Winter St, Ste. 800, Boston, MA 02108
 p: (617) 426-1350 f: (617) 426-3594
www.glad.org
 Ages: all Fees: vary

Provides legal information, referrals and, in some cases, representation to address discrimination based on sexual orientation, HIV status, and gender identity. Also offers LGBT services.

Greater Boston Legal Services (GBLS)

p: (617) 371-1234 Boston, MA

Provides legal assistance in a wide variety of matters including disability law, immigration issues, housing, and employment and wage violations.

Lawyer for the Day Program

Eligibility restrictions: low-income

Provides assistance to those looking for advice, information, and in some cases, representation regarding family and probate matters. Hours frequently change. Call the particular Essex Probate and Family Court for updated information.

Essex Probate and Family Court – Lawrence Session

Fenton Judicial Ctr. 2 Appleton St, Lawrence, MA 01840

p: (978) 686-9692

Hours: M, W 9–1; some W 2–4:30

Mass Legal Services

www.masslrf.org

Legal Resource Finder provides contact information for legal aid programs, government agencies, and court programs that may be able to help with a legal issue for free or low-cost.

Massachusetts Advocates for Children

p: (617) 357-8431 Boston, MA

Provides legal assistance to children experiencing barriers to education. Offers helpline for information, assistance, and referrals.

Massachusetts Bar Association

Lawyer Referral Service

20 West St, Boston, MA 02111

p: (617) 654-0400

toll-free: (866) MASS-LRS or (866) 627-7577

www.masslawhelp.com

Ages: all

Fees: vary, some sliding scale

Hours: M–F 9–4:45

A lawyer referral service that can help with looking for an attorney.

Northeast Legal Aid-Northeast Justice Center

p: (978) 458-1465 Lawrence and Lowell, MA

Provides a broad range of civil legal assistance in matters including housing and foreclosure prevention, immigration, domestic violence and public benefits.

Victim Rights Law Center

115 Broad St, 3rd FL, Boston, MA 02110

p: (617) 399-6720 ext. 19 (intake)

Spanish: (617) 399-6720 ext. 35

www.victimrights.org

Ages: all

Fees: none

Provides consultation and legal representation for victims of rape and sexual assault in matters of privacy, education, immigration, employment, financial assistance, housing, and safety.

LGBTQ Services

Fenway Community Health Peer Listening Line

p: (617) 627-2535
www.fenwayhealth.org/help-lines

Anonymous and confidential help line that is a safe place for LGBT youth to call for information, referrals, and support.

Gay and Lesbian Advocates and Defenders (GLAD)

p: (617) 426-1350 Boston, MA

Provides legal information, referrals, and, in some cases, representation to address discrimination based on sexual orientation and gender identity.

Gay, Lesbian, Bisexual, and Transgender National Hotline

hotline: (888) 843-4564
 youth talk line: (800) 246-7743
www.youthtalkline.org
 Hours: M–F 4–12; Sa 12–5

Provides telephone and email peer-counseling, as well as factual information and local resources on LGBT issues across the country.

GLBTQ Domestic Violence Project

www.glbtdvp.org
 p: (617) 779-2130 (legal assistance)

Support for gay, lesbian, bisexual, transgender, and queer victims of abuse through direct services, education, and advocacy.

Greater Boston Parents, Families, and Friends of Lesbians and Gays (PFLAG)

85 River St, Ste. 3A, Waltham, MA 02453
 p: (781) 891-5966 f: (781) 891-7444
 helpline: (866) 427-3524
 e: info@gbpflag.org
www.gbpflag.org
 Ages: all Fees: none
 Hours: M–F 9–5

Uses support, education, resources, a helpline, and advocacy to foster dialogue, create safe environments, counter homophobia and violence, and help parents and families to understand and connect with their LGBT children.

Massachusetts Commission on Gay, Lesbian, Bisexual, and Transgender Youth

250 Washington St, 4th FL, Boston, MA 02108

p: (617) 624-5495

www.mass.gov/cgly

Ages: all

Fees: vary

Government advisory agency to all branches of state government. Provides resources aimed towards protecting and supporting the health and safety of LGBTQ+ youth.

Merrimack Valley Alliance of Gay, Lesbian, Bisexual and Transgender Youth

190 Academy Rd, North Andover, MA 01845

www.bagly.org/programs/youth-group/mcvagly

Hours: M 6-8

Holds weekly meetings at North Parish Unitarian Universalist in North Andover Old Center to provide LGBTQ a safe environment to gather and discuss issues.

The Network/La Red

p: (617) 695-0877

Boston, MA

hotline: (617) 742-4911

Provides free services in English and Spanish for survivors of partner abuse in the LGBTQ community.

The Trevor Project

lifeline: (866) 488-7386

www.thetrevorproject.org

Hours: 24/7

Provides crisis intervention and suicide prevention, as well as other resources that help with many issues facing LGBTQ youth.

Mental Health Services

NOTE: For updated information about waitlists for various mental health services that take MassHealth, go to www.mabhaccess.com.

American Training, Inc.

www.americantraininginc.com

Provides day and residential programming including clinical and vocational services for individuals with mental health challenges.

Andover Office

6 Campanelli Dr. Andover, MA 01810
P : (978) 685-2151 f : (978) 683-5124

Lawrence Office

18 Bellevue St, Lawrence, MA 01841
p: (978) 655-3483 f: (978) 655-3487

Amesbury Psychological Center, Inc.

24 Morrill Pl, Amesbury, MA 01913
p: (978) 388-5700 f: (978) 388-4052
e: amesburypsych@amesburypsychological.com
www.amesburypsychological.com
Ages: 5+ yrs. Fees: vary, primarily insurance
Hours: M–F 9–5

Provides a variety of mental health services including individual, couple, family, and group therapy. Also offers substance abuse services.

Andover Counseling Center

565 Turnpike St, Ste. 81, North Andover, MA 01845
p: (978) 682-1579 f: (978) 689-4582
www.andovercounseling.com
Ages: all
Hours: M–F 7:30–7:30; Sa 7:30–2:30

Serving all neighboring communities, specializes in learning disabilities, school advocacy support, and academic testing.

Andover Psychotherapy

2 Dundee Park, Andover, MA 01810
p: (978) 475-6950

Provides individual therapy for children, adolescents, and adults.

Arbour Counseling Services

p: (800) 222-2237
www.arbourhealth.com
Ages: vary by program Fees: vary, primarily insurance
Hours: M–TH 8:30–7, F 8:30–6, Sa 9–1

Provides individual, couple, family, in-home, and group mental health counseling; crisis management; assessments and evaluations.

Haverhill Office

116 Summer St, Haverhill, MA 01830
p: (978) 373-7010 f: (978) 373-1678

Lawrence Office

599 Canal St, Ste.1 East, Lawrence, MA 01840
p: (978) 686-8202 f: (978) 686-1281

Blue Skies Wellness, Inc.

232 Pleasant St, 2nd FL, Methuen, MA 01844
 p: (978) 655-1823 f: (978) 655-1759
 hotline: (888) 336-1411 (confidential anti-bullying help for kids 13+)
 e: blueskieswellnessinc@gmail.com
 www.blueskieswellnessinc.org
 Hours: M–F 9–5; Sa by appointment
 Ages: 3+ yrs.

Provides bullying prevention and mental health counseling. Also offers confidential anti-bullying help for kids.

Catholic Charities North

www.ccab.org/?q=location-north-boston
 Ages: all Fees: most insurances, sliding scale

Center for Psychiatric Medicine

290 Merrimack St, 1st FL, Lawrence, MA 01843
 p: (978) 685-8800 f: (978) 685-8808
 e: info@centerforpsychmed.com
 www.centerforpsychmed.com
 Hours: M, TU, TH: 9–8; W 8–7; F 9–5, Sa by appointment

Specializes in neuropsychiatry, psychiatry, psychotherapy, addiction services, and outpatient detox programs

Children's Friend and Family Services

(a division of the **Justice Resource Institute [JRI]**)

p: (978) 682-7289 Lawrence, MA
 F: (978) 686-2954 (CSA)
 Ages: 3–21 yrs., adults Fees: vary, primarily insurance

Through its clinic, provides a variety of mental health services and programs geared toward children, youth, and families including individual, outreach, in-home, school-based, play, and trauma-focused cognitive behavioral therapy (TF-CBT) as well as therapeutic mentoring, juvenile court clinic services, and youth mentoring for at-risk youth. Also offers **Community Service Agency (CSA)** services which assist families to access services and coordinate care for children and youth with serious emotional disturbance in Andover, Lawrence, Methuen, and North Andover.

Counseling Associates of Dracut & Methuen

e: info@ma-nh-psychotherapy.com
 www.cadm-therapists.com
 Ages: 4+ yrs. Fees: most insurances

Provides therapy for children and adults. Varying services for individuals, couples, and families.

Dracut Office

14 Loon Hill Rd, Dracut, MA 01826
 p:(978) 934-9444 f: (978) 441-0800

Methuen Office

236 Pleasant St, Methuen, MA 01844

p: (978) 683-0133 f: (978) 683-9818

Counseling for Change Associates

60 Island St #43, Lawrence, MA 01840

p: (978) 687-3700 f: (978) 928-2856

Provides counseling services for low-income clients.

Family Continuity

360 Merrimack St, Bldg. 9, 3rd FL, Lawrence, MA 01843

p: (978) 687-1617 f: (978) 687-1597

toll-free: (866) 219-3320

e: info@familycontinuity.org

www.familycontinuity.org

Ages: all Fees: insurance, limited sliding scale

Provides outpatient mental health counseling. Also offers in-home therapy, community support program, therapeutic mentoring, and parenting classes. The Community Support Program provides intensive case management to individuals who are considered to be "at risk" within the community.

Family Counseling Association of Andover

12 Essex St, Andover, MA 01810

p: (978) 222-3121 f: (978) 296-3460

e: info@fca-andover.com

www.fca-andover.com

Ages: all Fees: private insurance, reduced rate

Individual and family counseling available. Serves all surrounding communities.

Family Services of the Merrimack Valley

p: (978) 327-6600 Lawrence, MA

p: (978) 327-6613 (counseling appointments)

crisis help line: (978) 327-6607 or (866) 912-HOPE (4637)

Ages: 5+ yrs. (therapy); 21+ yrs. (psychiatry)

Provides a range of services including trauma response services, outpatient therapy, in-home therapy, therapeutic mentoring, support groups, and psychiatric evaluation and follow up. Through its **Samaritans of Merrimack Valley** program, provides suicide prevention and postvention services including a crisis help line.

Family & Community Resource Center

p: (978) 975-8800 Lawrence, MA

Provides mental health services for youth engaging in children requiring assistance (CRA) behaviors.

Harborside Counseling

143 State St, Newburyport, MA 01950

p: (978) 462-7057

www.harborsidecounseling.com

Provides individual counseling in a wide array of specialties, as well as group therapy and medication management.

Home Health VNA

360 Merrimack St, Bldg. 9, Lawrence, MA 01843

p: (800) 933-5593

www.homehealthfoundation.org

Provides home-based services, case management services, mental health counseling, and information to HIV-positive adolescents and homeless individuals.

Institute for Family Centered Services

Massachusetts Mentor

12 Methuen St, 1st Fl. Lawrence, MA 01840

p: (978) 794-7966

f: (978) 794-9890

www.ma-mentor.com

Provides in-home and community-based treatment including diagnostic assessment, case management, outpatient treatment, crisis stabilization, therapeutic support, and family centered treatment.

Lahey Health Behavioral Services

199 Rosewood Dr, Ste 250, Danvers, ma 01923

P; (978) 968-1700

E: info@nehealth.org

www.nebhealth.org

Haverhill Office

26 Parkridge Rd, Ste. 2B Haverhill, MA 01835

p: (978) 374-0414

f: (978) 373-6363

p: (877) 255-1261 (emergency evaluation)

p: (978) 373-3086 (in-home therapy)

p: (978) 373-3086 ext. 3 (outreach counseling)

Provides in-home therapy and therapeutic mentoring and emergency psychiatric services for adolescents and adults. Also offers **Community Service Agency (CSA)** services which assist families to access services and coordinate care for youth with serious emotional disturbance in Amesbury, Boxford, Georgetown, Groveland, Haverhill, Ipswich, Merrimac, Newbury, Newburyport, Rowley, Salisbury, Topsfield, and West Newbury. West Newbury.

Lawrence Office

12 Methuen St, 2nd FL, Lawrence, MA 01841

p: (978) 683-3128

f: (978) 682-7296

p: (978) 620-1250 or (877) 255-1261 (emergency evaluation)

In home therapy, therapeutic mentors, and outpatient counseling. Also offers emergency psychiatric services.

Mass General for Children at North Shore Medical Center

57 Highland Ave, Salem, MA 01970

p: (978) 354-2660 f: (978) 354-3777

p: (978) 354-2670

nsmc.partners.org/pediatrics/family Resource Center

Ages: all Fees: vary

Through its **Family Resource Center**, provides workshops on mindfulness and stress management and support groups for children, adolescents, families, and professionals. Also offers workshops and support groups for parents.

Massachusetts Department of Mental Health (DMH)

25 Staniford St, Boston, MA 02114

p: (617) 626-8000 TTY: (617) 727-9842

www.mass.gov/dmh

Eligibility restrictions: individuals who suffer significant functional impairment as a result of mental illness/serious emotional disturbance

Ages: all Fees: none

Provides referrals, providers, and placements for individuals with severe mental health diagnoses.

Essex North Site Office

280 Merrimack St, 3rd FL, Lawrence, MA 01843

p: (978) 738-4500 f: (978) 738-4559

Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Lawrence, Methuen, Merrimac, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury

North Shore Site Office

PO Box 387

Tewksbury, MA 01876

P: (978) 863-5000 f: (978) 863-5091

TTY: 9978) 640-1193

North Shore Site Office

35 Congress St, Salem, MA 01970

p: (978) 741-7300 f: (978) 741-7340

Serves Ipswich and Topsfield

Massachusetts MENTOR (MENTOR)

1 Union St, 2nd Fl. Lawrence, MA 01840

p: (978) 794-7966 f: (978) 794-9890

www.ma-mentor.com

Ages: 0–21 yrs. Fees: insurance-based, MassHealth

Provides in-home therapy and family-centered treatment.

Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)

www.mspcc.org

Child and family counseling, trauma counseling, and military family support. Lawrence office provides free on-site and telephone behavioral health consultation services to child care and after-school programs as well as families.

Lawrence Office

p: (978) 682-9222

Lowell Office

p: (978) 937-3087

Merrimack Valley Catholic Charities

p: (978) 452-1421

Lowell, MA

Ages: adults

Fees: primarily MassHealth

Provides counseling.

Millyard Health Collaborative, Inc.

5 Market Sq., Ste. 204, Amesbury, MA 01913

p: (978) 388-3343

f: (978) 388-3342

www.millyardhealth.com

Ages: children 2+ yrs. and their parents

Psychotherapy for children. Provides cognitive therapy, behavioral/addiction services, and assistance to parents dealing with children suffering from mental disorders.

National Alliance on Mental Illness (NAMI) of MA

The Schrafft Center, 592 Main St, Ste. 1M17, Boston, MA 02129

p: (617) 580-8541

f: (617) 580-8673

help line: (800) 370-9085

www.namimass.org

Ages: all

Fees: none

Provides community education courses for family members of those afflicted with mental illness, support groups for those in recovery from mental illness, separate support groups for family members, and advocacy for improved delivery of mental health care.

NAMI Cape Ann

43 Gloucester Ave, Ste. 2A, Gloucester, MA 01931

p: (978) 281-1557

f: (978) 281-1500

e: namicapeann@verizon.net

www.namicapeann.org

NAMI Greater North Shore

PO Box 3240, Beverly, MA 01915

p: (617) 984-0504

www.namigreaternorthshore.org

NAMI Northeast Essex

PO Box 1821, Haverhill, MA 01831
help line: (978) 872-4525
e: nnea333@gmail.com
www.naminortheastessex.org

North American Family Institute (NFI)

30 Rosewood Dr. Danvers, MA 01923
p: (978) 536-0286 f: (978) 531-0312
www.nfima.org

Provides outpatient counseling. Also offers substance abuse programs and services.

Haverhill Office

76 Winter St, Haverhill, MA 01830
p: (978) 373-1181 f: (978) 374-7605

North Shore Counseling Center

900 Cumming Center, Ste. 324-S, Beverly, MA 01915
p: (978) 922-2280
www.nsccl-inc.com
Ages: all Fees: vary, primarily insurance

Provides outpatient therapy to individuals, couples, and families; therapy groups for issues such as anxiety and chronic pain management; and juvenile diversion programs. Also offers co-parenting program.

Northeast Family Services

p: (774) 206-1125 Lawrence, MA

In-home behavioral services, in-home therapy, and therapeutic mentoring.

The Northeast Independent Living Program, Inc.

p/TTY: (978) 687-4288 Lawrence, MA

The **Northeast Recovery Learning Center** provides a peer-staffed department that focuses on recovery-based education, information, and referrals for individuals with mental health disabilities.

Parent/Professional Advocacy League (PPAL)

15 Court Sq. Ste. 660, Boston, MA 02108
p: (866) 815-8122 f: (617) 542-7832
www.ppal.net
Ages: all Fees: none

Statewide organization that provides advocates for improved access to mental health services for children, youth, and their families. Also offers parent support.

Haverhill Transition Support Group

7 Winter St, Haverhill, MA 01830 (Tu group)
409 Washington St, Haverhill, MA 01832 (W group)
p: (978) 891-4097

e: cbisgrove@ppal.net
 Eligibility Restrictions: parents of youth 14–26
 Hours: 4th TU 6–8; 2nd W 10:30–12:30

Groups offer transitional support and education for parents.

Lawrence Parent Support Group

439 Union St, Lawrence, MA 01843
 p: (978) 681-9581
 e: dsantiago@mspcc.org
 Hours: 1st & 3rd TU 6–7:45

Lowell Parent Support Group

p: (508) 668-5739
 e: ncollier@mspcc.org
 Hours: 2nd & 4th TU 6–7:45

Call for location.

Priority Professional Care, Inc.

15 Union St, Ste. 204, Lawrence, MA 01840
 p: (978) 655-7782
 www.ppcboston.com
 Ages: all Fees: insurance-based, MassHealth only

Provides individual and in-home services for children, youth, and their families.

Psychotherapy Associates of North Reading & Amesbury

5 Market Sq. Ste. 102, Amesbury, MA 01913
 p: (978) 664-2566
 www.panr.net

Provides psychological evaluations for children and adolescents with behavioral or emotional problems such as anxiety, depression, relationship counseling, and stress management. Also offers classes to help parents care for their children throughout the divorce process.

School-Based Health Centers

Greater Lawrence Family Health Center

Hours: M–F 8–4:30 year round except during school breaks

Greater Lawrence Tech School

p: (978) 686-8521

Lawrence High School

p: (978) 722-8391

Lahey Health Behavioral Services

Through its **Student Assistance Program**, provides support and intervention services to students who experience academic, social, or behavioral challenges.

Ipswich High School

134 High St, Ipswich, MA 01938

p: (978) 968-1700

South Bay Community Services

www.southbaycommunityservices.com

Lawrence Mental Health Clinic

p: (978) 688-4830

Lawrence, MA

Ages: all

Fees: vary, accepts most insurance

Provides a continuum of community-based services to children, adults, and families including individual therapy, family therapy, couple's therapy, group therapy, and in-home family therapy.

St. Ann's Home, Inc.

100A Haverhill St, Methuen, MA 01844

p: (978) 682-5276

f: (978) 688-4932

www.st.annshome.org

Ages: 5–22 yrs. Fees: MassHealth

Community Outreach services provides individual therapy in schools, homes, or at the office. Family therapy available as part of individual therapy referrals when clinically appropriate.

Tri-Town Council

49 Main St, #6, Topsfield, MA 01983

p: (978) 887-6512

helpline: (978) 771-4619

www.tritowncouncil.org

Serves Topsfield and Boxford

Ages: students

Fees: none

Through its **Project Safety Net** helpline, offers after-hours counseling, support, and referrals for students experiencing a range of urgent problems. Also offers substance abuse services and youth development.

Vinfen

p: (978) 469-8245

Lawrence, MA 01843

p: (978) 681-7753

www.pointafterclub.org

Eligibility restrictions: individuals in recovery from mental illness

Through its **Point After Club**, provides a community of support to provide housing, employment, education, social, wellness, and life skills support as well as advocacy and art-based rehabilitation.

Haverhill Drop-In Centers

UU Church, 16 Ashland St, Haverhill, MA 01830

Hours: W 1–4

The Center, 409 Washington St, Haverhill, MA 01832

Hours: TH 2–5

Lawrence Drop-In Center

Parenting Programming

Adoption Journeys Merrimack Valley

p: (978) 687-5852 Lawrence, MA

Child & Family Services provides free family counseling, advocacy, and parent mentorship.

Birth to Three

p: (978) 412-0123 Ipswich, MA

Provides resources and referral services regarding child development, parenting strategies, coping with transitions, exploring child care options, and navigating family challenges.

Child Care Circuit

p: (978) 686-4288 Lawrence, MA

Provides child care resource and referral information as well as parenting support and resources.

Children's Friend and Family Services

(a division of the **Justice Resource Institute [JRI]**)

p: (978) 682-7289 Lawrence, MA

Provides assistance to teen parents, parenting support groups, and education for parents of children with behavioral health needs.

Community Action, Inc. (CAI)

p: (978) 373-1971 Haverhill, MA

Family & Community Connection

346 Broadway, Haverhill, MA 01832

p: (978) 914-7893

Eligibility restrictions: Amesbury, Georgetown, Groveland, Haverhill, Merrimac, Newburyport, and West Newbury residents only

Ages: 0–8 yrs.

Fees: none

Provides information, resources, referrals, and parent education opportunities, including home visits, developmental screening, adult education, family education, and family literacy activities.

Community Day Learning

p: (978) 722-8492 Lawrence, MA

Teen Parent Infant/Toddler Program

p: (978) 273-5514 Lawrence, MA

Hours M–F 6:45–4

Provides case management for young parents, connects to health care services and providers, and offers day care.

Family Services of the Merrimack Valley

p: (978) 327-6600 Lawrence, MA

Provides a variety of parenting programs to help parents, children, and relatives gain knowledge and skills to create a stronger, healthier family unit. Also offers a court-mandated parent education class for divorcing parents.

Families & Youth Initiative

Lawrence/Methuen Community Coalition

p: (978) 332-8250 Lawrence, MA

Family & Community Resource Center

p: (978) 975-8800 Lawrence, MA

Provides programs and services for families in need of assistance and support.

Federation for Children with Special Needs

p: (617) 236-7210 Boston, MA

p: (978) 851-7261 ext. 4018 (Northeast Family TIES)

toll-free: (800) 905-TIES

www.massfamilyties.org

Provides education and support for parents of disabled children. The **Family TIES** program offers information and referral services, emotional support, and trainings to parents of children and youth with special needs.

Greater Lawrence Community Action Council, Inc. (GLCAC)

p: (978) 681-4900

p: (978) 681-4985 (Michael B. Christensen Support Center)

p: (978) 681-4992 (PCHP)

p: (978) 620-4724 (CFCE)

The **Michael B. Christensen Community and Family Support Center** provides programs that focus on goal-oriented parent education. The **Parent Child Home Program (PCHP)** provides in-home services to assist parents with techniques for reading, talking and playing with their young children to increase school readiness. The **Coordinated Family and Community Engagement Program (CFCE)** provides playgroups, home visiting, resources, and referrals to strengthen families, optimize child development, and bolster school readiness.

Greater Newburyport Mothers and Families Club

P.O. Box 316, Newburyport, MA 01950

e: president@greaternewburyportfamilies.org

www.greaternewburyportfamilies.org

Eligibility restrictions: families with a child/children under 18 and who live in the Greater Newburyport area

Fee: \$52/one-year membership

Provides support, information, and friendship for families with young children in the Greater Newburyport area.

Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)

www.mspcc.org

Provides in-home services to first-time teen and parents under 21 years through its **Healthy Families** program, as well as workshops, trainings, and support groups for parents of children with mental health concerns at the following locations:

Lawrence Office

p: (978) 682-9222

Lowell Office

p: (978) 937-3087

Merrimack Valley Catholic Charities

p: (978) 452-1421 Lowell, MA

Provides family support services, grandparents as parents support, and parent support services.

Family Support Services

p: (978) 452-1421 Lawrence, MA

Provides parent education workshops.

Haverhill

p: (978) 521-6265

Eligibility restrictions: first-time parent under 21 yrs. with baby under 12 mos.

Healthy Families program provides home visiting and counseling for young parents.

The Mother Connection, Inc.

PO Box 2089, Andover, MA 01810

www.themotherconnection.org

Fees: \$35/yr. \$60/two yrs. or \$75/three yrs.

Provides information, resources, support, and recreational activities for mothers and their families in the Merrimack Valley.

Parent/Professional Advocacy League (PPAL)

p: (866) 815-8122 Boston, MA

Support groups for parents organized by affiliated organizations.

Haverhill Transition Support Group

p: (978) 891-4097

Hours: 4th TU 6–8; 2nd W 10:30–12:30

Groups offer transitional support and education for parents.

Lawrence Parent Support Group

p: (978) 681-9581
Hours: 1st & 3rd Tu 6–7:45

Lowell Parent Support Group

p: (508) 668-5739
Hours: 2nd & 4th TU 6–7:45

Parents Helping Parents of Massachusetts

108 Water St, Watertown, MA 02472
p: (617) 926-5008 f: (617) 926-5011
helpline: (800) 632-8188
www.parentshelpingparents.org

Free, confidential parent support groups in various locations. See website for details. Confidential **Parental Stress Line** provides support for Massachusetts parents.

The Pettengill House, Inc.

P : (978) 463-8801 Salisbury, MA

Provides family stabilization services, home visits, assessments, and interventions and supports for seniors raising children.

Professional Center for Child Development

www.theprofessionalcenter.org
Eligibility restrictions: child with developmental disability

Through its **Early Intervention** program, provides parent support groups, parent/child groups, and workshops for child care givers and families at the following locations:

Andover

p: (978) 475-3806

This location has a parent library with materials about many physical and mental health issues.

Lawrence

p: (978) 688-5070

Psychotherapy Associates of North Reading & Amesbury

P : (978) 664-2566

Provides classes to help parents care for their children throughout the divorce process.

YWCA of Greater Lawrence

p: (978) 687-0331 Lawrence, MA
p: (978) 682-3039 (Teen Parenting Program)
Ages: 17–21 yrs.

Provides support and housing to pregnant and parenting teens and their children so young mothers can continue their education and gain skills.

Reproductive and Sexual Health Services

AIDS Action Committee

75 Amory St, Boston, MA 02119
p: (617) 437-6200
www.aac.org

Provides information about sexuality, STDs, birth control, emergency contraception, and parenting.

CDC's National Prevention Information Network

P: (800) 232-4636
Hours: M–F 9–6

Provides information on prevention of HIV/AIDS, STIs, tuberculosis, and viral hepatitis.

Family Services of the Merrimack Valley

p: (978) 327-6600 Lawrence, MA
Eligibility restrictions: Lawrence residents
Ages: 11–18 yrs.

Health Quarters

www.healthq.org

Provides confidential reproductive healthcare, prevention, and education services for low income men, women, and teens. Offers services including HIV/STD testing and treatment, pregnancy testing and counseling, breast and cervical cancer screening, and birth control.

Haverhill

215 Summer St, Ste. 16, Haverhill, MA 01830
p: (978) 228-2291

Lawrence

280 Merrimack St, Ste. 501, Lawrence, MA 01843
p: (978) 705-6637

Lowell Community Health Center

161 Jackson St, Lowell, MA 01852
p: (978) 937-9700 f: 978-275-9890
www.lchealth.org
Ages: all Fees: vary, sliding scale available

Provides complete family planning services for men and women, OB/GYN services, HIV testing, counseling and referral services, HIV prevention and education, medication adherence, acupuncture, HIV

infectious disease specialty care, and case management for adults and children.

Planned Parenthood

1055 Commonwealth Ave, Boston, MA 02215
p: (800) 258-4448 f: (617) 616-1617
p: (877) 686-5772 ext. 3 (sexual health counseling and referrals)
www.plannedparenthood.org

Provides abortion services, birth control, HIV testing, men's health care, morning-after pill (emergency contraception), pregnancy testing and services, STD testing, treatment and vaccines, and women's health care.

Substance Abuse Services

Alcoholics Anonymous of Greater Boston

12 Channel St, Ste. 604, Marine Industrial Park, Boston, MA 02210
p: (617) 426-9444
www.aa.org
Ages: all Fees: none

Support group for recovering alcoholics.

Amesbury Psychological Center, Inc.

p: (978) 388-5700 Amesbury, MA

Provides outpatient substance abuse counseling.

Baldpate Hospital

83 Baldpate Rd, Georgetown, MA 01833
p: (978) 352-2131
www.detoxma.com
Ages: 18+ yrs. Fees: insurance-based

Provides medically assisted detox from substances

Habit Management Institute Methadone Clinic

10 Embankment St, Lawrence, MA 01841
p: (978) 687-6300
www.crchealth.com
Ages: all

Provides treatment to individuals who are attempting to overcome an addiction or dependence on heroin or other opioids.

Haven of Hope

76 Union St, Methuen, MA 01844
p: (978) 258-3982

e: havenofhope@havenofhopemethuen.com
www.havenofhopemethuen.com
Eligibility restrictions: women only
Fees: \$200/wk.

Faith based, 12-step “transformation” house that provides a safe and sober living environment for women learning to cope without drugs or alcohol.

Holy Family Hospital

www.holyfamily-hospital.org

Haverhill

p: (978) 374-2000
p: (978) 420-1156 (comprehensive addiction program)
www.holyfamily-hospital.org/services-directory/behavioral-health
Ages: 18+ yrs.

Through its **Comprehensive Addiction Program**, provides inpatient medical assistance while going through detoxification from drugs and alcohol, and, following discharge, provides outpatient support services.

The Institute for Health and Recovery

349 Broadway, Cambridge, MA 02139
p: (617) 661-3991 f: (617) 661-7277
toll-free: (866) 705-2807
e: ihr@healthrecovery.org
www.healthrecovery.org

Provides a range of treatment and prevention services for youth and families and operates a central intake line for residential substance use services at the numbers above.

Lowell Office

97 Central St, Ste. 207, Lowell, MA 01852
p: (866) 705-2807

Haverhill Outreach Counseling

p: (978) 373-3086 ext. 3 Haverhill, MA

Provides outpatient therapy to support individuals Struggling with substance abuse.

Link House, Inc.

37 Washington St, Newburyport, MA 01950
p: (978) 462-7341 f: (978) 462-7461
www.linkhouseinc.org
Eligibility restrictions: short period of sobriety
Ages: 18+ yrs.

Provides supportive residential environment to empower individuals in their recovery. Provides case management, goal setting, substance abuse information, and self-help linkage.

The Elms

33 Friend St, Amesbury, MA 01913
p: (978) 388-3373
Eligibility restrictions: men only

Link House

37 Washington St, Newburyport, MA 01950
p: (978) 462-7341
Eligibility restrictions: men only

Maris Center

197 Elm St, Salisbury, MA 01952
p: (978) 462-2595
Eligibility restrictions: women only

Progress House

39 High St, Amesbury, MA 01913
p: (978) 834-0088
Eligibility restrictions: men only, 30+ days sober,
employed, have health insurance

Lowell House, Inc.

555 Merrimack St, Lowell, MA 01854
p: (978) 454-2997
www.lowellhouseinc.org
Ages: 14+ yrs. for outpatient; 18+ yrs. for residential

Provides residential and outpatient treatment and living options that support recovery. **Structured Outpatient Addiction Program (SOAP)** also offers individual, group, and family therapy; alcohol education; and intensive day structured outpatient addiction programs.

Massachusetts Al-Anon and Alateen

p: (508) 366-0556
www.ma-al-anon-alateen.org

Provides support groups to anyone who deals with the effects of a loved one's substance abuse. Meetings occur all over the state.

Massachusetts Department of Public Health (DPH)

p: (617) 624-6000 Boston, MA

Bureau of Substance Abuse Services (BSAS)

p: (617) 624-5111 Boston, MA

Coordinates a variety of programs for teens and young adults experiencing difficulties with substance abuse, including outpatient counseling, detoxification and stabilization, residential placements, and recovery homes.

Massachusetts Substance Abuse Information and Education Helpline

p: (800) 327-5050
e: helpline@hria.org
www.helpline-online.com

Provides referrals and information about treatment and prevention services throughout Massachusetts 24-hours a day.

New England Region of Narcotics Anonymous (NERNA)

p: (866) 624-3578
 e: info@newenglandna.org
 www.newenglandna.org

Support group for those recovering from drug addiction. Call toll-free or check website for meeting locations and times.

North American Family Institute (NFI)

Haverhill Office

p: (978) 373-1181
 Ages: 13–18 yrs. (SOAP)
 16+ yrs. (Shelter-SOAP)

Provides **Structured Outpatient Addiction Program (SOAP)** as well as **Shelter-SOAP** for homeless individuals with addiction or co-occurring mental health disorders. **SOAP** provides intake, individualized treatment plans, group and individual therapy, assistance with housing, medical referrals, and aftercare support.

The Pettengill House, Inc.

P : (978) 463-8801 Salisbury, MA

Provides substance abuse assistance and crisis intervention.

The Psychological Center, Inc.

p: (978) 291-2262 Lawrence, MA

Provides residential and assorted services for individuals living with substance abuse at the following locations:

Daybreak Shelter

p: (978) 975-4547 Lawrence, MA

Provides a temporary shelter. Sign in at 4 pm.

Women’s View

p: (978) 687-1658 Lawrence, MA

Offers a peer-led Women for Sobriety group, legal referrals, 24/7 support staff, and individual case management.

Pegasus House

p: (978) 687-4257 Lawrence, MA

Offers residential long-term treatment.

Serenity at Summit

61 Brown St, Haverhill, MA 01830
 p: (978) 994-0509
 e: admissions@summithelps.com

www.serenityatsummit.com

Ages: 18+ yrs.

Fees: most insurance, private pay

Provides detox and residential treatment services to help individuals with drug or alcohol addiction.

Spectrum Health Systems

100 Plaistow Rd, Haverhill, MA 01830

p: (800) 464-9555 (24/7 intake)

www.spectrumhealthsystems.org

Medication-assisted treatment for opiate addiction.

New Beginnings Peer Recovery Center

487 Essex St, Lawrence, MA 01840

p: (978) 655-3674

f: (978) 258-4355

e: newbeginnings@spectrumhealthsystems.org

www.newbeginningsprc.org

Provides peer support services for adults in various stages of recovery.

Substance Abuse and Mental Health Services Administration (SAMHSA) National Helpline

p: (800) 662-HELP (4357)

f: (240) 221-4292

e: samhsainfo@samhsa.hhs.gov

www.samhsa.gov

Confidential, free, 24/7 helpline available in English and Spanish. Provides referrals to local treatment facilities, support groups, and community-based organizations. Callers can also order free publications with information offered in 16 languages.

Tri-Town Council

p: (978) 887-6512

Topsfield, MA

helpline: (978) 771-4619

Ages: all

Fees: none

The Coalition offers drug and alcohol-related resources and prevention and, through its **Project Safety Net** helpline, referrals and after-hours counseling support to students.

Youth Development and Job Training Programs

Andover Youth Services

p: (978) 623-8360

Andover, MA

Provides summer and enrichment programs including volunteering, sports, wilderness, and arts opportunities.

Beyond Soccer, Inc.

p: (978) 681-5050 Lawrence, MA

Offers soccer teams, academic mentoring/tutoring, nutrition education, leadership development, and summer enrichment.

Community Teamwork

p: (978) 459-0551 Lowell, MA

Offers youth programs to help build leadership, self-esteem, and self-discipline for youth who have dropped out so they can earn a GED, develop work skills, and perform community service.

Elevated Thought

p: (978) 420-7920 Lawrence, MA

Encourages youth to examine local societal issues and explore them through various art mediums. The **Wall Speak Program** pairs professional artists with youth on public art projects.

Family Services of the Merrimack Valley

p: (978) 327-6600 Lawrence, MA

Ages: 6–14 yrs. (mentoring) Fees: none

Provides community and corporate based mentoring through a range of programs including its **Big Friends Little Friends** program. Also offers a variety of youth development programs that build self-confidence and leadership skills, including for court-involved youth.

Family & Community Resource Center

p: (978) 975-8800 Lawrence, MA

Youth Empower House

p: (978) 372-0771 Haverhill, MA

Provides year-round academic, enrichment, and skill-building programs which focus on self-reliance, leadership, STEM education, substance abuse prevention, sports and health, career exploration, economic literacy, and violence prevention.

Groundwork Lawrence

p: (978) 974-0770 Lawrence, MA

Provides vocational training and work opportunities in environmental fields.

Jeanne Geiger Crisis Center

p: (978) 465-0999 Newburyport, MA

Girls Inc. of the Seacoast Area

p: (978) 465-1268

Provides year-round academic, enrichment, and skill-building programs.

Job Corps

www.recruiting.jobcorps.gov

Eligibility restrictions: U.S. citizen or legal resident, low-income

Ages: 16–24 yrs. Fees: none

Provides education programs such as HiSET preparation and career technical training. Residential and non-residential options offer hands-on training, job placement, and ongoing support after graduation.

Jumpstart Youth Connection

p: (978) 771-5665 Amesbury, MA

The **Lets Go to Work** program offers aid in resume development, interview skills, job search skills, and job application completion.

Lawrence Community Works

p: (978) 685-3115 Lawrence, MA

Ages: 10–18 yrs. Fees: \$80/yr. for teens

Movement City program allows young people to explore their potential through design, technology, and performing arts.

Lawrence Family Development, Inc.

p: (978) 689-9863 Lawrence, MA

Ages: 14–24 yrs.

Provides youth leadership and Youth Build program. Through its **Sisu Center** also offers youth development programming.

Lawrence Public Schools

www.lawrence.k12.ma.us

Family Resource Center

p: (978) 975-5900 Lawrence, MA

Hosts job panels and workshops.

Lawrence Youth Team

355 Haverhill St, Lawrence, MA 01840

As of 8/2017: 417 Canal St, Lawrence, MA 01840

p: (978) 327-4573

e: ecaceres@lawrenceyouth.com

Eligibility restrictions: boys/men only

Ages: 14–24 yr.

Formed under the **Safe and Successful Youth** Initiative, serves high-risk youth who have been identified through the police department. Youth are offered case management, education, employment, mentorship, and life skills.

Let's Get Ready

p: (617) 366-2643 Boston, MA

Provides Lawrence high school students with college-aged coaches who teach SAT strategies and help in the college application and financial aid processes.

Massachusetts Rehabilitation Commission (MRC)

p: (617) 204-3600 Boston, MA
voice/TDD: (800) 245-6543

Provides assistance to people who have a disability who would like to find or return to work. The **Vocational Rehabilitation Program** works with employers to create jobs and increase employer awareness of the benefits of diversity in the workplace.

Lawrence Area Office

p/TTY: (978) 685-1731

Salem Area Office

p: (978) 745-8085

Merrimack Valley Community Service Corps

p: (978) 686-9407 Lawrence, MA

Offers the **Youth Volunteer Corps of America** program which provides volunteer opportunities to youth during the summer.

Methuen Arlington Neighborhood, Inc.

p: (978) 691-5645 Methuen, MA

Provides the **MVP Program** for teens which focuses on career, leadership, social development, and academic achievement. Helps prepare teens for college and/or careers.

My Life My Choice

989 Commonwealth Ave, Boston, MA 02215

p: (617) 779-2179

www.fightingexploitation.org

Fees: none

Provides immediate and long term support for victims of sexual exploitation including survivor mentorship, leadership development, intensive case management, and community building. Also offers prevention education.

Salvation Army

www.SalvationArmyMA.org

Ages: 12–17 yrs. Fees: none

Bridging the Gap (BTG) program provides a twelve week life skills program after-school two to three days per week for court-involved and at-risk youth that need assistance getting back on track.

Haverhill

p: (978) 420-4192

Lawrence

p: (978) 682-8038

Si, Se Puede, Inc.

p: (978) 685-4074 Lawrence, MA

Offers a work-study program and college preparation assistance.

Tri-Town Council

p: (978) 887-6512 Topsfield, MA

Provides youth development through events and educational programming.

UTEC

35 Warren St, Lowell, MA 01852

p: (978) 441-9949 f: (978) 654-6727

Eligibility restrictions: youth who are out of school, gang or criminally involved, expecting or parenting

Ages: 16–24 yrs. Fees: none

Provides programs for at-risk youth that instill social justice and civic engagement. Programs include transitional coaches, enrichment activities, workforce development, and classes in culinary, social justice, woodworking, and more.

Valley Works Career Center

www.valleyworks.cc

Provides employment and job training opportunities, work readiness, internship opportunities, skills training and tutoring, and career development.

Lawrence

p: (978) 722-7000

Haverhill

p: (978) 241-4730

YMCA of the North Shore

www.northshoreymca.org

Haverhill YMCA

p: (978) 374-0506

Ages: 13–18 yrs.

Hours: M–F 2:30–9; TH 5 (Teen Leaders Club)
Sa 7–10 (Y-Night)

Provides a drop-in teen center offering service learning projects and clubs that help build self-esteem and leadership skills.

Ipswich YMCA

p: (978) 356-9622

Ages: grades 6–10 Fees: none for YMCA members

Hours: Sa 6–9 (Hang Time)

Provides activities including sports, games, and music.

You Forward

p: (781) 771-1302

Through its drop-in centers, offers young adults with mental health concerns support to reach their goals.

Youth Development Organization (YDO)

p: (978) 688-4300 Lawrence, MA

Offers individualized after-school and summer enrichment and academic programs to low- to moderate-income youth in the city.

Youth Build Lawrence

335 Haverhill St, Lawrence, MA 01840

p: (978) 681-0548

www.massyouthbuild.org

Ages: 16–24

Provides training in construction, certifications, HiSET classes, case managers, and work placement after exiting the program.

YWCA of Greater Lawrence

p: (978) 687-0331

Eligibility restrictions: girls only

Ages: 5–17 yrs.

Provides girls from Lawrence with opportunities to build academic, physical, and social skills in order to help them to make healthy and safe choices in adolescence

YWCA of Haverhill

p: (978) 374-6121

Eligibility restrictions: girls only

Ages: 14+ yrs.

The **Girls Empowered Means Success** program offers a group in which to help educate and empower teen girls to achieve success and joy, and promote leadership.

Lowell Salvation Army

P: (978) 458-3369

150 Appleton St, Lowell, Ma 01852

School Listings

Public Schools

Amesbury Public Schools

5 Highland St, Amesbury, MA 01913

p: (978) 388-0507 f: (978) 388-8315

schools.amesburyma.gov

New students enroll at appropriate school. See website.

Special Education

p: (978) 388-0531 x7013

Amesbury Elementary

p: (978) 388-3659

Amesbury Innovation High

p: (978) 388-8037

Cashman Elementary

p: (978) 338-4407

Amesbury High

p: (978) 388-4800

Amesbury Middle

p: (978) 388-0515

Andover Public Schools

36R Bartlet St, Andover, MA 01810

p: (978) 247-7000

www.aps1.net

New students enroll at appropriate school. See website.

Student Services (including Special Education)

p: (978) 247-7040

Bancroft Elementary

p: (978) 247-9500

West Elementary

p: (978) 247-5300

High Plain Elementary

p: (978) 247-8600

Doherty Middle

p: (978) 247-9400

Sanborn Elementary

p: (978) 247-9700

West Middle

p: (978) 247-5400

Shawsheen Preschool

P : (978) 247-8200

Wood Hill Middle

p: (978) 247-8800

South Elementary

p: 978-247-9800

Andover High

p: (978) 247-5500

Boxford Public Schools

28 Middleton Rd, Boxford, MA 01921

p: (978) 887-0771 f: (978) 887-8042

www.tritownschoolunion.com

Elementary schools are part of the Tri-City Union with Middleton and Boxford. New students enroll at appropriate school.

For middle school and high school see Masconomet Regional School District (pg. 95).

Special Education

p: (978) 887-4119

**Harry Lee Cole Elementary
(PreK–2)**

p: (978) 887-2856

Spofford Pond Elementary (3-6)

p: (978) 352-8616

Georgetown Public Schools

51 North St, Georgetown, MA 01833

p: (978) 352-5777

www.georgetown-schools.org

New students enroll at this office.

Special Education

p: (978) 352-5790 ext.525

Perley Integrated Preschool

p: (978) 352-5780

p: (978) 352-5785

Georgetown Middle High (7-12)

p: (978) 352-5790

Groveland Schools

See Pentucket Regional School District (serving Groveland, Merrimac, and West Newbury)

Haverhill Public Schools

4 Summer St, Rm 104, Haverhill, MA 01830

p: (978) 374-3400

f: (978) 374-3422

www.haverhill-ps.org

Registration Center

New students enroll here.

p: (978) 420-1951

Special Education

p: (978) 374-3435

Moody Preschool

p: (978) 374-3459

Haverhill Alternative (6-12)

p: (978) 374-3482

Bartlett Kindergarten Center

p: (978) 469-8735

Tilton Elementary

p: (978) 374-3475

Crowell Kindergarten Center

p: (978) 374-3473

Pentucket Lake Elementary

p: (978) 374-2421

Bradford Elementary

p: (978) 374-2443

Walnut Square Elementary

p: (978) 374-3471

Dr. A. B. Consentino (K–8)

p: (978) 374-5775

Caleb Dustin Hunking

p: (978) 374-5787

Golden Hill Elementary

p: (978) 374-5794

Dr. Paul Nettle Middle

p: (978) 374-5792

Greenleaf Elementary

p: (978) 374-3487

J. G. Whittier Middle

p: (978) 374-5782

Haverhill High

p: (978) 374-5700

Ipswich Public Schools

1 Lord Sq. Ipswich, MA 01938

p: (978) 356-2935

f: (978) 356-0445

www.ipsk12.net

New students enroll at this office.

Pupil Personnel Services (including Special Education)

p: (978) 356-2935

Winthrop Elementary

p: (978) 356-2976

Ipswich Middle

p: (978) 356-3535

**Paul F. Doyon Memorial
Elementary**

p: (978) 356-5506

Ipswich High

p: (978) 356-3137

Lawrence Public Schools

233 Haverhill St, Lawrence, MA 01841

p: (978) 975-5905

f: (978) 722-8550

www.lawrence.k12.ma.us

New students entering grades 9–12 enroll at the Lawrence High School Campus.

Family Resource Center (including Special Education)

New K–8 students enroll here.

p: (978) 975-5900

Breen School (PreK–K)

p: (978) 975-5932

Leahy (K–5)

P : (978) 975-5959

**Hennessey Elementary
(Pre K–2)**

p: (978) 975-5950

Oliver Partnership (1-5)

p: (978) 722-8170

Lawlor (K)

p: (978) 975-5956

Parthum Elementary

p: (978) 691-7200

**Lawrence Family Public
Academy (PreK–K)**

p: (978) 722-8030

**School for Exceptional
Studies (1-12)**

p: (978) 975-5980

Rollins (Pre K–K)

p: (978) 722-8190

**School for Exceptional
Studies at the Annex (1-9)**

p: (978) 722-8160

Bruce (3-8)

p: (978) 975-5935

**South Lawrence East
Elementary**

p: (978) 975-5970

**Community Day Arlington
Elementary**

p: (978) 722-8311

Tarbox (1-5)

p: (978) 975-5983

Frost Elementary

p: (978) 975-5941

Wetherbee (K–8)

p: (978) 557-2900

Guilmette Elementary

p: (978) 686-8150

Arlington Middle

p: (978) 975-5930

Frost Middle

p: (978) 722-8810

Guilmette Middle

p: (978) 722-8270

Parthum Middle

p: (978) 691-7224

Spark Academy (6-8)

p: (978) 975-5993

Up Academy Leonard (6-8)

p: (978) 722-8159

Up Academy Oliver (6-8)

p: (978) 722-8670

High School Learning Center

p: (978) 975-5917

Lawrence High Campus

p: (978) 975-2750

9th Grade Academy

p: (978) 975-2750

10th Grade Academy

p: (978) 946-0724

Abbott Lawrence Academy

p: (978) 946-0711

Business, Management and Finance High

p: (978) 946-0713

Enlace Academy (9-10)

p: (978) 946-0714

Health and Human Services Academy

p: (978) 946-0735

Humanities and Leadership Development High

p: (978) 946-0724

International High

p: (978) 722-8600

Mathematics, Science and Technology High

p: (978) 946-0719

Performing and Fine Arts High (10-12)

p: (978) 946-0766

Phoenix Academy Lawrence

p: (978) 722-8410

Masconomet Regional School District

20 Endicott Rd, Topsfield, MA 01983

p: (978) 887-2323

masconomet.org

A separate school district with a middle school and high school that serve students who reside in Boxford, Topsfield, and Middleton. New students enroll at appropriate school.

Special Education

p: (978) 887-2323 ext. 6114

Masconomet Regional Middle (7-8)

p: (978) 887-2323 ext. 2

Masconomet Regional High (9-12)

p: (978) 887-2323 ext. 3

Merrimac Schools

See Pentucket Regional School District (serving Groveland, Merrimac, and West Newbury)

Methuen Public Schools

10 Ditson Pl, Methuen, MA 01844

p: (978) 722-6000

f: (978) 722-6002

www.methuen.k12.ma.us

New students enroll at appropriate school.

Special Education/Student Services

p: (978) 722-6014

**Comprehensive Grammar
(Pre K–8)**

p: (978) 722-9051

Marsh Grammar (Pre K–8)

p: (978) 722-9076

Tenney Grammar

p: (978) 722-9026

Timony Grammar

p: (978) 722-9001

Methuen High

p: (978) 722-6040

**Methuen Adult Learning
Center**

p: (978) 681-1347

Newbury Schools*See Triton Regional School District (serving Newbury, Rowley and Salisbury)***Newburyport Public Schools**

70 Low St, Newburyport, MA 01950

p: (978) 465-4456 f: (978) 462-3495

www.newburyport.k12.ma.us

New students enroll at this office.

**Francis T. Bresnahan
(Pre K–K)**

p: (978) 465-4435

Francis T. Bresnahan (1-3)

p: (978) 465-4431

**Edward G. Molin Upper
Elementary (4-5)**

p: (978) 463-8212

Rubert A. Nock Middle

p: (978) 465-4447

Newburyport High

p: (978) 465-4440

North Andover Public Schools

1600 Osgood St, North Andover, MA 01845

p: (978) 794-1503 f: (978) 794-0231

www.northandoverpublicschools.com

Enrollment information online.

Special Education

p: (978) 794-1717

**Early Childhood Center
CUBS (Pre K)**

p: (978) 794-1577

Atkinson Elementary

p: (978) 794-0124

Franklin Elementary

p: (978) 794-1990

Kittredge Elementary

p: (978) 794-1688

Annie L. Sargent (K–5)

p: (978) 725-3673

Thomson Elementary

p: (978) 794-1545

North Andover Middle

p: (978) 794-1870

North Andover High

p: (978) 794-1711

Pentucket Regional School District

(serving Groveland, Merrimac, and West Newbury)

22 Main St, West Newbury, MA 01985

p: (978) 363-2280

www.prsd.org

New students enroll at this office.

Special Education/Special Services

p: (978) 363-2280

Dr. Frederick N. Sweetsir (Pre K-2)

p: (978) 346-8319

Dr. John C. Page Elementary

p: (978) 363-2671

Dr. Elmer S. Bagnall Elementary

p: 978-372-8856

Helen R. Donaghue (3-6)

p: (978) 346-8921

Pentucket Regional Middle

p: (978) 363-2957

Pentucket Regional High

p: (978) 363-5507

Rowley Schools

See Triton Regional School District (serving Newbury, Rowley, and Salisbury)

Salisbury Public Schools

See Triton Regional School District (serving Newbury, Rowley, and Salisbury)

Topsfield Public Schools

28 Middleton Rd, Boxford, MA 01921

p: (978) 887-0771

f: (978) 887-8042

www.tritownschoollunion.com

Elementary schools are part of the Tri-City Union with Middleton and Boxford. New students enroll at appropriate school.

For middle school and high school see Masconomet Regional School District (pg. 95).

Special Education

p: (978) 887-4119

Steward Elementary (Pre K-3)

p: (978) 887-1538

Proctor Elementary (4-6)

p: (978) 887-1530

Triton Regional School District

(serving Newbury, Rowley, and Salisbury)

112 Elm St, Byfield, MA 01922

p: (978) 465-2397

f: (978) 465-8599

www.trsd.net

New students enroll at this office.

Newbury Elementary

p: (978) 465-5353

Pine Grove Elementary

p: (978) 948-2520

Salisbury Elementary

p: (978) 463-5852

Triton Regional Middle

p: (978) 463-5845

Triton Regional High

p: (978) 462-8171

West Newbury Public Schools

See Pentucket Regional School District (serving Groveland, Merrimac, and West Newbury)

Regional Vocational Schools

Essex Technical High School

565 Maple St, Hathorne, MA 01937

p: (978) 304-4700

f: (978) 304-4714

www.essextech.net

All Massachusetts residents may apply. Preference is given to residents of Boxford and Topsfield.

Greater Lawrence Technical School

57 River Rd, Andover, MA 01810

p: (978) 686-0194

f: (978) 687-6209

www.glts.net

Residents of Andover, Lawrence, Methuen, and North Andover only.

Whittier Regional Technical High School

115 Amesbury Line Rd, Haverhill, MA 01830

p: (978) 373-4101

f: (978) 521-0260

www.whittiertech.org

Residents of Haverhill, Newburyport, Amesbury, Georgetown, Ipswich, Groveland, Merrimac, West Newbury, Newbury, Rowley, and Salisbury only.

Charter Schools

Amesbury Academy Charter Public School (9-12)

71 Friend St, Amesbury, MA 01913
p: (978) 388-8037 f: (978) 388-8073
schools.amesburyma.gov/Academy.cfm
Amesbury residents only.

Community Day Charter Public Schools

All Massachusetts residents.

Gateway ELC (PreK-1)

9 Ballard Way, Lawrence, MA 01843
p: (978) 688-4283 f: (978) 688-4370
www.cdcpsgateway.org

Gateway (2-4)

50 Pleasant St, Lawrence, MA 01841
p: (978) 686-2113 f: (978) 686-9382
www.cdcpsgateway.org

Prospect ELC (Pre K-1)

190 Hampshire St, Lawrence, MA 01840
p: (978) 722-2583 f: (978) 682-1013
www.cdcp.org

Prospect (2-8)

73 Prospect St, Lawrence, MA 01841
p: (978) 681-9910 f: (978) 681-5838
www.cdcp.org

R. Kingman Webster ELC (Pre K-1)

7 Ballard Way, Lawrence, MA 01843
p: (978) 688-4343 f: (978) 686-9382
www.thecommunitygroupinc.org/cdcp-r-kingman-webster

R. Kingman Webster (Pre K-4)

439 South Union St, Lawrence, MA 01843
p: (978) 686-9327
www.thecommunitygroupinc.org/cdcp-r-kingman-webster

Hill View Montessori Charter Public School (K-8)

75 Foundation Ave, Haverhill, MA 01835
p: (978) 521-2616 f: (978) 521-2656
www.hillviewmontessori.org
All Massachusetts residents are eligible. Haverhill residents receive enrollment priority.

Lawrence Family Development Charter School (K-8)

34 West St, Lawrence, MA 01841
p: (978) 689-9863 f: (978) 689-8133
www.lfdcs.org
Lawrence residents only.

River Valley Charter School (K-8)

2 Perry Way, Newburyport, MA 01950
p: (978) 465-0065 f: (978) 465-0119
www.rivervalleycharter.org

All Massachusetts residents may apply. Siblings of students who are currently attending RVCS are given preference as are residents of Newburyport, Amesbury, Salisbury, Newbury, and West Newbury.

Silver Hill Horace Mann Charter School (K-5)

675 Washington St, Haverhill, MA 01832
p: (978) 374-3448 f: (978) 374-3461
www.haverhill-ps.org/silverhill
Haverhill residents only.

Special Education/Private Schools

To find all special education and private schools in your area, go to profiles.doe.mass.edu

Head Start Programs

Head Start programs provide comprehensive early childhood education, health, nutrition, and parent involvement services to low-income children and their families.

Community Action, Inc. (CAI) Head Start and Early Head Start

75 Elm Street, Haverhill, MA 01830
p: (978) 372-5052
www.communityactioninc.org/index.php/hsnew

Serves Amesbury, Boxford, Georgetown, Groveland, Haverhill, Merrimac, Newbury, Newburyport, Rowley, Salisbury, and West Newbury

Greater Lawrence Community Action Council, Inc. (GLCAC)

305 Essex St, 3rd FL, Lawrence, MA 01840
p: (978) 681-4920 f: (978) 681-4945
e: headstart@glcac.org
www.glcac.org

Serves Lawrence, Methuen, Andover, and North Andover

Pathways for Children

29 Emerson Ave, Gloucester, MA 01930
p: (978) 281-2400 ext. 280
www.pw4c.org/what-we-offer/head-start
Serves Boxford, Ipswich, and Topsfield

Government Agencies

County/State/Federal Resources

Child Support Enforcement

Massachusetts Department of Revenue

Northern Region, 100 Trade Ctr. Ste. 760, Woburn, MA 01801

Mailing: DOR/CSE, PO Box 7057, Boston, MA 02204-7057

p: (781) 376-1000

p: (800) 332-2733

www.mass.gov/dor/child-support

Eligibility restrictions: any parent or guardian of a child under 18

Hours: M–F 8:30–4:30

Assists parents in establishing paternity and child support orders, collecting child support, and asking courts to adjust child support orders when circumstances change.

Committee for Public Counsel Services (CPCS) Children & Family Law Program (CAFL)

44 Bromfield St, Boston, MA 02108

p: (617) 482-6212

f: (617) 988-8455

www.publiccounsel.net/cafl

Eligibility restrictions: low-income, by court appointment only

Ages: all

Fees: none

Part of CPCS's statewide program that provides lawyers to children, young adults, and low-income parents in child welfare (Care & Protection, CRA, and PYA) cases. Attorneys are appointed by the court. The Boston office can help parents, children, and young adults get in contact with their court-appointed attorneys.

Lowell Office

27 Prescott St, 2nd FL, Lowell, MA 01852

p: (978) 446-3917

f: (978) 458-3049

www.publiccounsel.net/dir/lowell-cafl

Serves Lawrence and Lowell Juvenile Courts.

Salem Office

One Salem Green, Ste. 408, Salem, MA 01970

p: (978) 825-2070

f: (978) 825-2085

www.publiccounsel.net/dir/salem-cafl

Serves Newburyport Juvenile Court.

Committee for Public Counsel Services (CPCS) Public Defender Division

44 Bromfield St, Boston, MA 02108

p: (617) 482-6212

www.publiccounsel.net/pd

Eligibility restrictions: low-income, by court appointment only

Ages: 18+ yrs.

Fees: none

CPCS's statewide defender program for adult criminal cases. Attorneys are appointed by the courts to represent low-income defendants.

Lawrence Superior and District Court Office

Everett Mills, 15 Union St, Ste. 110, Lawrence, MA 01840
 p: (978) 856-6900 f: (978) 682-2793
www.publiccounsel.net/dir/lawrence-dist-sup-pd
 Serves Lawrence, Haverhill, and Newburyport District Courts and all Essex County Superior Courts.

Salem Superior and District Court Office

One Salem Green, Ste. 501A, Salem, MA 01970
 p: (978) 825-2020 f: (978) 741-8567
www.publiccounsel.net/dir/salem-pd
 Serves all Essex County Superior Courts.

**Committee for Public Counsel Services (CPCS)
 Youth Advocacy Division (YAD)**

44 Bromfield St, Boston, MA 02108
 p: (617) 482-6212
www.publiccounsel.net/ya
 Eligibility restrictions: low-income, by court appointment only
 Ages: 7–17 yrs. Fees: none

CPCS's statewide defender program for juveniles. Attorneys are appointed by the courts to represent children in delinquency cases.

Lowell Office

40-44 Church St, 1st FL Lowell, MA 01852
 p: (978) 856-6180 f: (978) 446-3916
www.publiccounsel.net/dir/lowell-ya
 Serves Lawrence and Lowell Juvenile Courts.

Essex County Bar Association

45 Congress St, Ste. 4100, Salem, MA 01970
 p: (978) 741-7888 f: (978) 741-1348
 Ages: all Fees: vary

Provides referrals to attorneys in the area who will offer reduced-fee consultations or representation.

Essex County District Attorney's Office

10 Federal St, 5th FL, Salem, MA 01970
 p: (978) 745-6610 f: (978) 744-9470
 p: (617) 586-1340 (victim assistance)
www.mass.gov/essexda
 Ages: all Fees: none
 Hours: M–F 8:30–5

Prosecutor's office for criminal cases in Essex County. Provides crisis intervention, referrals to appropriate programs and service providers, information, and advocacy to victims.

Lawrence Office

Fenton Judicial Ctr. 2 Appleton St, Lawrence, MA 01840

p: (978) 683-4300 f: (978) 794-3797
 TTY: (978) 741-3163
 Hours: M–F 8:30–4:30

Essex County District Courts

www.mass.gov/courts
 Hours: M–F 8:30–4:30

Haverhill District Court*

45 Ginty Blvd, Haverhill, MA 01831
 p: (978) 373-4151
 Jurisdiction: Boxford, Georgetown, Groveland, Haverhill
 *This court is temporarily housed in Newburyport District Court and Haverhill City Hall. Call for details.

Ipswich District Court

188 State St, Rte. 1 Traffic Circle, Newburyport, MA 01950
 p: (978) 462-2652 ext. 2 f: (978) 462-5641
 Jurisdiction: Ipswich, Topsfield

Lawrence District Court

Fenton Judicial Ctr., 2 Appleton St, Lawrence, MA 01840
 p: (978) 687-7184
 civil clerk: (978) 687-7184 ext. 7304
 criminal clerk: (978) 687-7184 ext. 7303
 TTY: (978) 685-2636
 Jurisdiction: Andover, Lawrence, Methuen, North Andover

Newburyport District Court

188 State St, Rte. 1 Traffic Circle, Newburyport, MA 01950
 p: (978) 462-2652 ext. 1
 Jurisdiction: Amesbury, Merrimac, Newbury, Newburyport, Rowley, Salisbury, West Newbury

Essex County Juvenile Court

www.mass.gov/courts
 Hours: M–F 8:30–4:30

The court where juvenile delinquency, care & protection, and Child Requiring Assistance (CRA) cases are heard.

Lawrence Session

Fenton Judicial Ct, 2 Appleton St, Lawrence, MA 01840
 p: (978) 725-4900 f: (978) 725-3878
 TTY: (978) 741-3163
 Jurisdiction: Andover, Boxford, Georgetown, Groveland, Haverhill, Lawrence, Methuen, North Andover.

Newburyport Session*

188 State St, Rte. 1, Traffic Circle, Newburyport, MA 01950
 p: (978) 462-0617 f: (978) 463-7950
 Jurisdiction: Amesbury, Ipswich, Merrimac, Newbury, Newburyport, Rowley, Salisbury, Topsfield, West Newbury

*The Newburyport Session of the Essex County Juvenile Court is temporarily housed in part at Lawrence Juvenile Court pending completion of construction.

Essex County Superior Court

www.mass.gov/courts
Hours: M–F 8:30–4:30

Lawrence Session

43 Appleton Way, Lawrence, MA 01841
p: (978) 242-1900 f: (978) 687-7869
civil clerk: (978) 242-1900 ext. 1
probation: (978) 242-1905 f: (978) 682-0474
Jurisdiction: All cities and towns in Essex County

Newburyport Session

145 High St, Newburyport, MA 01950
p: (978) 462-4474 f: (978) 462-4368
Jurisdiction: All cities and towns in Essex County.

Salem Session

56 Federal St, Salem, MA 01970
p: (978) 744-5500 f: (978) 741-0691
probation: (978) 825-4880 f: (978) 741-4368
TTY: (978) 744-5880
Jurisdiction: All cities and towns in Essex County

Essex Probate and Family Court

www.mass.gov/courts
Hours: M–F 8–4:30

Lawrence Session

Fenton Judicial Ctr., 2 Appleton St, Lawrence, MA 01840
registrar: (978) 686-9692 f: (978) 687-3694
probation: (978) 744-1020 f: (978) 741-5732
Jurisdiction: All cities and towns in Essex County

Salem Session

36 Federal St, Salem, MA 01970
p/TTY: (978) 744-1020
Jurisdiction: All cities and towns in Essex County

Massachusetts Bureau of Special Education Appeals (BSEA)

1 Congress St, 11th Fl, Boston, MA 02114

f: (617) 626-7220

www.mass.gov/anf/bsea

Eligibility restrictions: issues regarding special education services
Ages: 3–22 yrs. Fees: none

Responsible for conducting mediations and hearings to resolve disputes about special education services or placements between parents, school districts, private schools, and state agencies. Parents or school districts may request mediation.

Massachusetts Commission for the Blind

600 Washington St, Boston, MA 02111
 p: (617) 727-5550 f: (617) 626-7685
 TDD: (800) 392-6556 voice: (800) 392-6950
www.mass.gov/mcb
 Eligibility restrictions: vision loss
 Ages: all Fees: none

Provides services for the blind, including case management, independent living services, assistive technology, medical assistance, and other specialized services.

Massachusetts Commission for the Deaf and Hard of Hearing

600 Washington St, Boston, MA 02111
 p: (617) 740-1600 TTY: (617) 740-1700
www.mass.gov/mcdhh
 Eligibility restrictions: hearing loss
 Ages: all Fees: none

Provides services to support deaf and hard of hearing individuals, including education assistance, interpreter referrals, and case management.

Massachusetts Commission on Gay, Lesbian, Bisexual, and Transgender Youth

250 Washington St, 4th FL, Boston, MA 02108
 p: (617) 624-5495
www.mass.gov/cgly
 Ages: all Fees: vary

Government advisory agency to all branches of state government. Provides resources aimed towards protecting and supporting the health and safety of LGBTQ+ youth.

Massachusetts Department of Children and Families (DCF)

600 Washington St, 6th Fl, Boston, MA 02111
 p: (617) 748-2000 f: (617) 261-7435
 p: (617) 748-2444 (Ombudsman)
www.mass.gov/dcf
 Ages: all Fees: none

Provides foster care services, adoption services, programs for adolescents, referrals to domestic violence services, and health and medical services for children in DCF care. The Office of the Ombudsman responds to inquiries or complaints of clients, foster and adoptive parents, and concerned citizens.

Haverhill Area Office

3 Ferry St, Bradford, MA 01835
 p: (978) 469-8800 f: (978) 469-8990
 Serves Amesbury, Boxford, Georgetown, Groveland, Haverhill, Ipswich, Merrimac, Newbury, Newburyport, Rowley, Salisbury, Topsfield, and West Newbury

Lawrence Area Office

280 Merrimack St, 2nd FL, Lawrence, MA 01843
 p: (978) 557-2500 f: (978) 683-7455

Serves Andover, Lawrence, Methuen, and North Andover

Massachusetts Department of Developmental Services (DDS)

500 Harrison Ave, Boston, MA 02118

p: (617) 727-5608 f: (617) 624-7577

TTY: (617) 624-7783

e: DDS.Info@state.ma.us

www.mass.gov/dds

Eligibility restrictions: intellectual or developmental disability

Ages: all Fees: none

Provides case management and a wide range of services including residential programs, vocational training, and specialized training enabling independent living for adults and children. The Area Offices are a resource for children already deemed eligible for DDS services. The Region office handles all eligibility determinations for the entire region.

Merrimack Valley Area Office

280 Merrimack St, Lawrence, MA 01843

p: (978) 521-9432 f: (978) 521-9439

TTY: (978) 521-4391

Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury

North Shore Area Office

100 Cummings Center, Ste. 150B, Beverly, MA 01915

p: (978) 927-2727 f: (978) 927-9182

TTY: (978) 927-8828

Serves Ipswich and Topsfield

Northeast Region Office

Hogan Regional Center, 450 Maple St, Danvers, MA 01923

p: (978) 774-5000 ext. 850 (eligibility and intake)

Massachusetts Department of Early Education and Care (DEEC)

51 Sleeper St, 4th Fl. Boston, MA 02210

p: (617) 988-6600 f: (617) 988-2451

www.mass.gov/eec

Licenses and monitors daycare homes, pre Ks, group homes, shelters, and after-school programs. Also licenses adoption and foster care placement agencies.

Massachusetts Department of Housing and Community Development (DHCD)

100 Cambridge St, Ste. 300, Boston, MA 02114

p: (617) 573-1100 TTY: (617) 573-1140
 p: (800) 632-8175 (cold relief helpline)
www.mass.gov/dhcd
 Hours: 8:45–5

Provides resources for low- and moderate-income housing. For emergency housing, individuals can call the central number or walk in to the local DTA offices (listed below). Also operates a cold relief helpline which provides financial assistance for heat.

Massachusetts Department of Mental Health (DMH)

25 Staniford St, Boston, MA 02114
 p: (617) 626-8000 TTY: (617) 727-9842
www.mass.gov/dmh

Eligibility restrictions: individuals who suffer significant functional impairment due to mental illness/serious emotional disturbance

Ages: all Fees: none

Provides referrals, providers, and placements for individuals with severe mental health diagnoses.

Essex North Site Office

280 Merrimack St, 3rd Fl. Lawrence, MA 01843
 p: (978) 738-4500 f: (978) 738-4559
 Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury

Massachusetts Department of Public Health (DPH)

250 Washington St, Boston, MA 02109
 p: (617) 624-6000 TTY: (617) 624-6001
 p: (800) 882-1435 (Community Support Line)
www.mass.gov/dph
 Ages: all Fees: none

Government health agency coordinating health services statewide. Community Support Line informs families with children with special health needs about public programs, resources, and benefits for which they may be eligible. DPH also provides substance abuse services through its Bureau of Substance Abuse Services (BSAS).

Massachusetts Department of Transitional Assistance (DTA)

600 Washington St, #4, Boston, MA 02111
 Document Processing Ctr. PO Box 4406, Taunton, MA 02780-0420
 p: (800) 249-2007 (application info hotline M–F 8:45–5)
 toll-free: (866) 950-FOOD (3663)
www.mass.gov/dta

Eligibility restrictions: low-income
 Ages: all Fees: vary by service

Provides domestic violence services, cash assistance of various kinds, and food assistance, including through the Supplemental Nutrition Assistance Program (SNAP).

Lawrence Office

280 Merrimack St, Lawrence, MA 01843

p: (978) 725-7100 f: (617) 887-8765

Hours: M–F 7–5

Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Methuen, Merrimac, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury

North Shore Office

45 Congress St, Salem, MA 01970

p: (978) 825-7300 f: (617) 887-8765

Hours: M–F 7–5

Serves Ipswich and Topsfield

Massachusetts Department of Youth Services (DYS)

600 Washington St, 4th FL, Boston, MA 02111

p: (617) 727-7575 f: (617) 717-0696

www.mass.gov/dys

Eligibility restrictions: youth committed to DYS

Ages: 7–18 yrs. Fees: none

Juvenile justice agency of Massachusetts. Services incorporate secure facilities, client services, clinical services, health services, substance abuse services, and education services.

Haverhill District Office

143 Essex St, Haverhill, MA 01832

p: (978) 914-7507

Lawrence District Office

15 Union St, Ste. 407, Lawrence, MA 01840

p: (978) 651-2350

Northeast Regional Office

33 Gregory St, Middleton, MA 01949

p: (978) 716-1100 f: (978) 646-2342

Massachusetts Office for Refugees and Immigrants (ORI)

600 Washington St, 4th Fl. Boston, MA 02111

p: (617) 727-7888 f: (617) 727-1822

TTY: (617) 727-8147

www.mass.gov/ori

Provides assistance with the citizenship process and promotes participation of refugees and immigrants as self-sufficient citizens.

Massachusetts Office of the Attorney General

1 Ashburton Pl, Boston, MA 02108

p: (617) 727-2200
 TTY: (617) 727-4765
www.mass.gov/ago
 Hours: 8:30–5:30

The Attorney General is the chief lawyer and law enforcement officer of Massachusetts. The office acts as an advocate and resource for the Commonwealth and its residents and operates a number of divisions which respond to individual concerns, including the Victim Witness and Assistance Division (VWAD), which provides crisis assessment to victims and witnesses to facilitate recovery from victimization. Other divisions/helplines include:

Civil Rights Division (CRD)

hotline: (800) 994-3228

Any resident who has witnessed or experienced bias-motivated threats, harassment, or violence may call the special hotline for hate crimes and other bias-motivated conduct or fill out a complaint at the CRD link. Anyone who feels s/he is a victim of discrimination (in such areas as housing, employment, and public accommodations) can also file a complaint with this division.

Consumer Advocacy & Response Division (CARD)

hotline: (617) 727-8400 (consumer complaints)

www.eform.ago.state.ma.us/piac

Hours: M–F 10–4

Home Corps

hotline: (617) 573-5333

Hours: M, TU, F 10–12, 1–3; W, TH 10–12

Provides advocacy to distressed borrowers facing foreclosure.

Insurance & Health Care Consumer

p: (888) 830-6277

Assists with questions related to health care, health insurance, and/or automobile or motorcycle insurance.

Massachusetts Office of the Child Advocate (OCA)

1 Ashburton Pl, 5th Fl. Boston, MA 02108

p: (617) 979-8374 f: (617) 979-8379

toll-free: (866) 790-3690

e: childadvocate@state.ma.us

www.mass.gov/childadvocate

OCA works on behalf of children who receive services from a state agency. Provides help finding services or resources and can answer questions about a state agency. If it is an emergency or you suspect a child is being neglected or abused, call DCF.

Massachusetts Rehabilitation Commission (MRC)

600 Washington St, Boston, MA 02111

p: (617) 204-3600 f: (617) 727-1354

Voice/TDD: (800) 245-6543

www.mass.gov/mrc

Eligibility restrictions: individuals with a disability

Ages: 14+ yrs. Fees: none

Provides comprehensive services to maximize quality of life and economic self-sufficiency for individuals with a disability including supported living, transition to adulthood, vocational, and home care assistance programs as well as vehicle and housing modifications.

Lawrence Area Office

280 Merrimack St, 3rd Fl, Lawrence, MA 01843

p/TTY: (978) 685-1731 f: (978) 975-9907

Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury

Salem Area Office

45 Congress St, Ste. 4120, Salem, MA 01970

p: (978) 745-8085 f: (978) 745-9063

Serves Ipswich and Topsfield

MassHealth

p: (800) 841-2900 (Member Customer Service Center)

p: (888) 665-9993 (Enrollment Center)

TTY: (800) 497-4648

www.mass.gov/masshealth

Eligibility restrictions: vary depending on health plan

Ages: all Fees: vary

Health insurance program to help low-income and disabled individuals obtain health care.

Social Security Administration

O'Neill Federal Bldg., 10 Causeway St, Rm 148, Boston, MA 02222

p: (800) 772-1213

TTY: (800) 325-0778

www.ssa.gov

Hours: M, TU, TH, F 9–4; W 9–12

Provides financial assistance for individuals with a disability, in retirement, or entitled to survivor's benefits. Also issues social security cards. Apply at offices below. Appeals of the denial of benefits are made through the Boston office.

Haverhill Office

367 Main St, Haverhill, MA 01830

p: (866) 964-4324

TTY: (800) 325-0778

Serves Amesbury, Georgetown, Groveland, Haverhill, Merrimac, Newbury, Newburyport, Rowley, Salisbury, and West Newbury

Lawrence Office

439 South Union St, Ste. 4208, Lawrence, MA 01843
 p: (877) 669-3127
 TTY: (978) 794-9696
 Serves Andover, Boxford, Lawrence, Methuen, and North Andover

Lynn Office

140 Union St, Lynn, MA 01901
 p: (800) 772-1213
 TTY: (800) 325-0778
 Serves Topsfield

Salem Office

10 Federal St, Ste. 407, Salem, MA 01970
 p: (866) 248-2394
 TTY: (800) 325-0778
 Serves Ipswich

**U.S. Department of Education (DOE)
 Office for Civil Rights (OCR)**

Boston Office: 5 Post Office Sq. 8th Fl. Boston, MA 02109
 p: (617) 289-0111 f: (617) 289-0150
 TDD: (800) 877-8339 e: OCR.Boston@ed.gov
www2.ed.gov/about/offices/list/ocr/
 Ages: all Fees: none

OCR is a division of the federal agency that investigates and resolves complaints of discrimination against educational institutions in order to ensure equal access to education for all. Also provides free information and training on federal civil rights laws.

City/Town Halls

Amesbury Town Hall

62 Friend St, Amesbury, MA 01913
 p: (978) 388-8121 f: (978) 388-6727
www.amesburyma.gov
 Hours: M–W 8–4; TH 8–7; F 8–12

Andover Town Clerk Office

36 Bartlet St, Andover, MA 01810
 p: (978) 623-8255 f: (978) 623-8260
www.andoverma.gov
 Hours: M–F 8:30–4:30

Boxford Town Hall

7A Spofford Rd, Boxford, MA 01921

p: (978) 887-6000 f: (978) 887-0943
www.town.boxford.ma.us
 Hours: M–TH 8:30–4:30

Georgetown Town Clerk Office

1 Library St, Georgetown, MA 01833
 p: (978) 352-5711 f: (978) 352-5725
www.georgetownma.gov
 Hours: M, W 8–1:30; TU, TH 8–4

Groveland Town Hall

183 Main St, Groveland, MA 01834
 p: (978) 556-7200 f: (978) 469-5006
www.grovelandma.com
 Hours: M 9–8; TU, TH 9–4:30, F 9–2
 May–August: closed on Fridays

Haverhill City Hall

4 Summer St, Haverhill, MA 01830
 p: (978) 374-2312 f: (978) 373-8490
www.ci.haverhill.ma.us
 Hours: M–F 8–4

Ipswich Town Hall

25 Green St, Ipswich, MA 01938
 p: (978) 356-6600 f: (978) 356-6616
www.ipswichma.gov
 Hours: M 8–7; TU–TH 8–4; F 8–12

Lawrence City Hall

200 Common St, Lawrence, MA 01840
 p: (978) 620-3000 f: (978) 722-9130
www.cityoflawrence.com
 Hours: M–F 8:30–4:30

Merrimac Town Hall

2 School St, Merrimac, MA 01860
 p: (978) 346-8013 f: (978) 346-7837
www.merrimac01860.info
 Hours: M 9–7; TU, TH 9–4; W 12–5; Fr 9–1

Methuen City Hall

41 Pleasant St, Methuen, MA 01844
 p: (978) 983-8510 f: (978) 983-8977
www.ci.methuen.ma.us
 Hours: M–TH 8–4:30; F 8–12

Newbury Town Hall

12 Kent Way, Newbury, MA 01922
 p: (978) 465-0862 f: (978) 572-1228
www.townofnewbury.org
 Hours: M, W, TH 8–4; TU 8–7

Newburyport City Hall

60 Pleasant St, Newburyport, MA 01950
p: (978) 465-4413 f: (978) 462-7936
www.cityofnewburyport.com
Hours: M–W 8–4; TH 8–8; F 8–12

North Andover Town Hall

120 Main St, North Andover, MA 01845
p: (978) 688-9500 f: (978) 688-9557
www.townofnorthandover.com
Hours: M, W, TH 8–4:30; TU 8–6; F 8–12

Rowley City Hall

139 Main St, Rowley, MA 01969
p: (978) 948-2081 f: (978) 948-2162
www.townofrowley.net
Hours: M 8–8; TU–TH 8–4:30, F 8–12

Salisbury Town Hall

5 Beach Rd, Salisbury, MA 01952
p: (978) 465-2310 f: (978) 462-4176
www.salisburyma.gov
Hours: M 8:30–6; TU–TH 8:30–4; F 8:30–1

Topsfield Town Hall

461 Boston St, Ste. E-6, Topsfield, MA 01983
p: (978) 887-1500 f: (978) 887-1502
www.topsfield-ma.gov
Hours: M–TH 8–4; F 8–12

West Newbury Town Hall

381 Main St, West Newbury, MA 01985
p: (978) 363-1100 f: (978) 363-1117
www.wnewbury.org
Hours: M–Th 8–4:30; W 8–7; F 8–12

Parks and Recreation Departments

Town/city park and recreation departments offer a variety of creative arts, sports, health and wellbeing, water-based, and youth and family activities and/or summer programs to residents of their town. Eligibility, fees, and ages served vary by program.

Amesbury Youth Recreation Department

68 Elm St, Amesbury, MA 01913
p: (978) 388-8137 f: (978) 388-8144
www.amesburyma.gov/youth-recreation

Andover Department of Community Services (DCS)

36 Bartlet St, Andover, MA 01810

p: (978) 623-8274 f: (978) 623-8394

www.andoverma.gov/226/Community-Services**Boxford Recreation Committee**

7A Spofford Rd, Boxford, MA 01921

p: (978) 887-6000

www.town.boxford.ma**Georgetown Parks & Recreation Department**

183 Main St, Georgetown, MA 01833

p: (978) 352-6851 f: (978) 352-5725

www.georgetownma.gov/Public_Documents/GeorgetownMA_Park**Groveland Recreation (Committee Only)**

183 Main St, Groveland, MA 01834

p: (978) 556-7200

www.grovelandrec.org**Haverhill Parks & Recreation**

10 Welcome St, Haverhill, MA 01830

p: (978) 374-2388 f: (978) 521-2626

www.ci.haverhill.ma.us/residents/parks_and_recreation/index.php**Ipswich Recreation Department**

25 Green St, Ipswich, MA 01938

p: (978) 356-6644 p: (978) 375-0324

www.ipswichma.gov**Lawrence Recreation Department**

200 Common St, Rm 8, Lawrence, MA 01840

p: (978) 620-3252 f: (978) 722-9310

www.cityoflawrence.com/recreation.aspx**Merrimac Parks & Recreation Commission**

2 School St, Merrimac, MA 01860

Methuen Recreation Department

41 Pleasant St, Rm 313, Methuen, MA 01844

p: (978) 983-8590

www.cityofmethuen.net/recreation-department**Newbury Recreation (Committee Only)**

12 Kent Way, Byfield, MA 01922

p: (978) 465-0862

www.townofnewbury.org/recreation-committee**Newburyport Youth Services Department**

40 Milk St, Newburyport, MA 01950

p: (978) 465-4434 f: (978) 465-4434

www.newburyportyouthservices.com**North Andover Youth & Recreation Services**

Joseph N. Hermann Youth Center
 33 Johnson St, North Andover, MA 01845
 P : (978) 682-9000
www.nayouth.com

Rowley Parks & Recreation Committee

39 Central St, Rowley, MA 01969
 p: (978) 948-2372 f: (978) 948-2162
www.townofrowley.net

Salisbury Parks & Recreation Commission

5 Beach Rd, Salisbury, MA 01952
 p: (978) 462-7611
www.salisburyma.gov/parks-and-recreation-commission

Topsfield Recreation Committee

8 West Common St, Topsfield, MA 01983
 p: (978) 887-1525
www.topsfield-ma.gov/recreation

Public Libraries

Public libraries offer a variety of programming for all ages as well as computer access.

Amesbury Public Library

149 Main St, Amesbury, MA 01913
 p: (978) 388-8148
www.amesburylibrary.org

Andover Memorial Hall Library

2 North Main St, Andover, MA 01810
 p: (978) 623-8400 f: (978) 623-8407
www.mhl.org

Boxford Town Library

7A Spofford Rd, Boxford, MA 01921
 p: (978) 887-7323 f: (978) 887-6352
www.boxfordlibrary.org

Georgetown Peabody Library

2 Maple St, Georgetown, MA 01833
 p: (978) 352-5728
www.georgetownpl.org

Groveland Langley- Adams Public Library

185 Main St, Groveland, MA 01834
 p: (978) 372-1732

www.langleyadamslib.org

Haverhill Public Library

99 Main St, Haverhill, MA 01830

p: (978) 373-1586 f: (978) 373-8466

www.haverhillpl.org

Ipswich Public Library

25 North Main St, Ipswich, MA 01938

p: (978) 356-6648

www.ipswichlibrary.org

Lawrence Public Library

www.lawrencefreelibrary.org

Main Branch

51 Lawrence St, Lawrence, MA 01841

p: (978) 620-3600 f: (978) 722-9540

South Branch

135 Parker St, Lawrence, MA 01843

p: (978) 620-3650 f: (978) 722-9540

Merrimac Public Library

86 West Main St, Merrimac, MA 01860

p: (978) 346-9441 f: (978) 346-8272

www.merrimaclibrary.org

Nevins Memorial Library

305 Broadway, Methuen, MA 01844

p: (978) 686-4080

www.nevinslibrary.org

Newbury Town Public Library

0 Lunt St, Byfield, MA 01922

p: (978) 465-0539

www.newburylibrary.org

Newburyport Public Library

94 State St, Newburyport, MA 01950

p: (978) 465-4428 f: (978) 463-0394

www.newburyportpl.org

North Andover Stevens Memorial Library

345 Main St, North Andover, MA 01845

p: (978) 688-9505

www.stevensmemlib.org

Rowley Public Library

141 Main St, Rowley, MA 01969

p: (978) 948-2850 f: (978) 948-2266

www.rowleylibrary.org

Salisbury Public Library

17 Elm St, Salisbury, MA 01952

p: (978) 465-5071

www.salisburylibrary.org

Topsfield Town Library

1 South Common St, Topsfield, MA 01983

p: (978) 887-1528

www.topsfieldtownlibrary.org

West Newbury G.A.R. Memorial Library

490 Main St, West Newbury, MA 01985

p: (978) 363-1105

www.westnewburylibrary.org

Hotlines, Helplines, and Internet Resources

211 Information and Referral Search

p: 211
p: (617) 536-5872
p: (877) 211-6277
mass211help.org
www.211.org
Hours: 24/7

A United Way program, dial 2-1-1 for free and confidential information and referral information regarding help with food, housing, employment, health care, and counseling.

AIDS Action Committee

www.aac.org

Helpline and website for information about sexuality, STDs, birth control, emergency contraception, and parenting.

Alcoholics Anonymous

p: (617) 426-9444
www.aaboston.org

Helpline and website offers information on services and locations of meetings.

Alternative House

p: (978) 454-1436
toll-free: (888) 291-6228
www.alternative-house.org
Hours: 24/7

Crisis hotline for victims of domestic violence provides resources and information regarding medical, psychiatric, legal, and housing matters.

American Student Assistance

p: (877) 332-4348
www.asa.org

A toll-free helpline for questions about all aspects of college planning, including financial aid and the application process.

The ANSWER BOOK

www.mass.gov/courts/programs/cip

A website with information for adolescents and young adults under the care or custody of or working with the Department of Children and Families. For a free hard copy, contact the Children's Law Center at (781) 581-1977.

Autism Speaks

www.autismspeaks.org/resource-guide/state/MA

A guide to resources for youth with autism and their families.

Blue Skies Wellness, Inc.

p: (978) 655-1823
www.blueskieswellnessinc.org

Confidential anti-bullying help for kids 13 years old and older.

Boston Area Rape Crisis Center (BARCC)

p: (800) 841-8371
TTY: (800) 688-4889
www.barcc.org

Statewide hotline in English and Spanish to assist survivors of rape.

**Boston Medical Center
Opiate Treatment Program**

p: (866) 414-6926

Treatment and referrals hotline for information on opiate and heroin treatment for adolescents and adults.

Child at Risk Hotline (DCF 24 Hour Hotline)

toll-free: (800) 792-5200
Hours: 24/7

Free, after-hours emergency response system providing crisis intervention, information, or referrals for children in danger.

**Child Trauma Training Center
UMass Medical School**

toll-free: (855) LINK-KID (546-5543)
www.umassmed.edu/cttc
Hours: M–F 9–5
Ages: 0–22

Provides a centralized referral system to connect youth who may benefit from evidence-based treatments (EBTs) for trauma with providers trained in these treatments.

Children’s Law Center of Massachusetts

p: (781) 581-1977
toll-free: (888) KIDLAW8 or (888) 543-5298
www.clcm.org
Hours: vary

Provides information, referrals, and/or legal advice on matters that impact children including access to education, special education, immigration, and child welfare. Website has community education and resource materials.

Department of Housing and Community Development (DHCD)

p: (800) 632-8175

Cold relief helpline which provides financial assistance for heat.

Eating Disorders Anonymous (EDA)

p: (617) 500-0765

www.eatingdisordersanonymous.org

Fellowship of individuals to help one another recover from their eating disorders.

Essex County Hunger Relief

www.essexcountyhungerrelief.org

Website with database of food resources searchable by town.

Family Services of the Merrimack Valley

Family Resource Center

p: (978) 975-8800 Lawrence, MA

Provides telephone and walk-in assistance to youth and their families and referrals for resources in the community.

Samaritans of Merrimack Valley

crisis helpline: (978) 327-6607

toll-free: (866) 912-HOPE (4673)

Free and confidential crisis help line for those who are lonely, despairing, suicidal, or need someone to listen.

**Federation for Children with Special Needs
Parental Training and Information Center**

p: (617) 236-7210

toll-free: (800) 331-0688

e: info@fcsn.org

www.fcsn.org/ptic

Hours: M–F 10–3

Confidential helpline answering questions about special education.

Fenway Community Health Peer Listening Line

p: (617) 627-2535

www.fenwayhealth.org/help-lines

Anonymous and confidential phone line that provides a safe place for LGBT youth to call for information, referrals, and support.

Gay, Lesbian, Bisexual, and Transgender National Hotline

hotline: (888) 843-4564

youth talk line: (800) 246-7743

www.youthtalkline.org

Hours: M–F 4–12; Sa 12–5

Provides telephone and email peer-counseling, as well as factual information and local resources on LGBT issues for cities and towns across the United States.

GLBTQ Domestic Violence Project

helpline: (617) 779-2127 (sexual assault helpline)

www.glbtqdv.org

Provides free and confidential support and services for GLBTQ survivors of domestic and sexual violence.

Greater Boston Parents, Families, and Friends of Lesbians and Gays (PFLAG)

p: (866) 427-3524
www.gbpflag.org

Helpline for parents and families of LGBT children.

Healing Abuse Working for Change (HAWC)

p: (800) 547-1649
TTY: (978) 744-1818
www.hawcdv.org
Hours: 24/7

Abuse hotline.

Health Care for All

p: (800) 272-4232
www.hcfama.org
Hours: M–F 9–5

Provides information about health care and assists at-risk individuals obtain health insurance coverage.

In The Rooms

www.intherooms.com

Provides an online community with meetings and supports groups for people who are in recovery or struggling with addiction as well as for their family and friends.

INDEX

p: (800) 642-0249
www.disabilityinfo.org

A site that offers a searchable database, multiple resources, guides, and information for those who have disabilities in Massachusetts.

Jane Doe Inc.

e: info@janedoe.org
www.janedoe.org

Provides information on its website regarding services for domestic violence survivors.

Jeanne Geiger Crisis Center

p: (978) 465-0999
hotline: (978) 388-1888
www.jeannegeigercrisiscenter.org
Hours: 24/7

Hotline provides crisis intervention for victims of domestic violence.

**Lahey Health Behavioral Services
Emergency Psychiatric Hotline**

Hours: 24/7

Emergency and mobile psychiatric assessment and services for adults and children, regardless of insurance.

Lawrence area

p: (978) 620-1250

toll-free: (877) 255-1261

Haverhill area

p: (978) 521-7777

toll-free: (800) 281-3223

Lawrence High School (LHS) Click

www.lhsclick.org

Website with resources to connect Lawrence High School students to local opportunities.

Massachusetts Advocates for Children

p: (617) 357-8431 ext. 3224

www.massadvocates.org

Hours: M–F 9–5

Provides helpline assistance to children who are experiencing barriers to education due to disabilities, homelessness, suspension, expulsion, or domestic violence.

**Massachusetts Alliance on Teen Pregnancy
Benefits Access Project**

p: (617) 483-9122

toll-free: (800) 645-3750 ext. 115

e: info@massteenpregnancy.org

www.massteenpregnancy.org

Hours: M–W 9–5

Helps connect young parents and providers to resources regarding child care, housing, and food.

Massachusetts Behavioral Health Access

www.mabhaccess.com

Website with information about MassHealth providers of behavioral health services searchable by geographic area. Provides information about waiting times. Login as a “Guest”.

**Massachusetts Department of Corrections
Victim Services Unit**

p: (866) 6VICTIM or (866) 684-2846

Domestic violence helpline.

**Massachusetts Department of Public Health (DPH)
Community Support Line**

p: (800) 882-1435

Hours: M–F 9–5

Informs families with children with special health needs about public programs and benefits for which they may be eligible and about the state and community-based resources that may provide assistance.

Massachusetts Legal Aid Websites Project

www.masslegalhelp.org

Legal information written by lawyers for non-lawyers on a variety of topics.

Massachusetts Office for Victim Assistance (MOVA)

p: (617) 586-1340

e: mov@state.ma.us

www.mass.gov/mova

Hours: M–F 9–5

Offers a variety of resources for victims of crime.

Massachusetts Office of the Attorney General

p: (617) 727-2200

TTY: (617) 727-4765

www.mass.gov/ago

Hours: 8:30–5:30 (unless otherwise indicated below)

Helpline and online assistance includes:

Civil Rights Division (CRD)

hotline: (800) 994-3228

www.eform.ago.state.ma.us/crd

Any resident who has witnessed or experienced bias-motivated threats, harassment, or violence may call the special hotline for hate crimes and other bias-motivated conduct or fill out a complaint at the CRD link. Anyone who feels s/he is a victim of discrimination (in such areas as housing, employment, and public accommodations) can also file a complaint with this division.

Consumer Advocacy & Response Division (CARD)

hotline: (617) 727-8400 (consumer complaints)

www.eform.ago.state.ma.us/piac

Hours: M–F 10–4

HomeCorps

hotline: (617) 573-5333

Hours: M, TU F 10–12, 1–3; W, TH 10–12

Provides advocacy to distressed borrowers facing foreclosure.

Insurance & Health Care Consumer

p: (888) 830-6277

Assists with questions related to health care, health insurance, and/or automobile or motorcycle insurance.

Victim Witness and Assistance Division (VWAD)

p: (617) 727-2200

Provides crisis assessment to victims and witnesses to facilitate recovery from victimization.

Massachusetts Substance Abuse Information and Education Helpline

p: (800) 327-5050
e: helpline@hria.org
www.helpline-online.com
Hours: M–F 8–10; SA, SU 8–6

Provides referrals and information about treatment and prevention services throughout Massachusetts.

National Alliance on Mental Illness (NAMI) Helpline

p: (800) 950-NAMI (6264)
e: info@nami.org
www.nami.org
Hours: M–F 10–6

Provides assistance to those affected by mental illness.

National Domestic Violence Hotline

p: (800) 799-SAFE (7233)
TTY: (800) 787-3224
www.thehotline.org
Hours: 24/7

National helpline for victims of domestic violence.

National Sexual Assault Hotline

p: (800) 656-HOPE (4673)
www.rainn.org
Hours: 24/7

National helpline for victims of sexual abuse.

National Suicide Prevention Lifeline

p: (800) 273-8255
www.suicidepreventionlifeline.org
Hours: 24/7

Free and confidential support for people in distress and prevention and crisis resources.

The Network/La Red

hotline: (617) 742-4911 TTY: (617) 227-4911
toll-free: (800) 832-1901
www.tnlr.org
Hours: 24/7

Hotline providing support, information, and safety planning for lesbian, gay, bisexual, and/or transgender (LGBQ/T) folk experiencing or having experienced abuse.

North Shore Postpartum Depression Task Force

www.northshorepostpartumhelp.org
Serves Ipswich

Website offers information and resources for postpartum depression.

Parent/Professional Advocacy League (PPAL)

p: (866) 815-8122

www.ppal.net

Hours: M–F 9–5

Provides referrals and information for youth mental health services.

**Parents Helping Parents of Massachusetts
Parental Stress Line**

p: (800) 632-8188

www.parentshelpingparents.org

Hours: 24/7

Confidential helpline provides support for parents.

Project Bread Food Source Hotline

p: (800) 645-8333

www.projectbread.org/get-help/foodsource-hotline.html

Hours: M–F 8–7; Sa 10–2

60+ languages

Hotline to refer callers to emergency food resources in their community.

Safelink

(operated by **Casa Myrna**)

p: (877) 785-2020

TTY: (877) 521-2601

www.casamyrna.org

Hours: 24/7

Multilingual statewide hotline to assist victims of domestic abuse.

Social Work Therapy Referral Service

p: (617) 720-2828

toll-free: (800) 242-9794

e: info@therapymatcher.org

www.therapymatcher.org

Free, confidential referral service that provides counseling referrals matched for location, specialty, and insurance or fee requirements.

Special Needs Advocacy Network, Inc. (SPAN)

e: info@spanmass.org

www.spanmass.org

Provides a directory of special education advocates and attorneys and information to help empower parents to advocate for the needs of their disabled children

**Substance Abuse and Mental Health Services Administration
(SAMHSA) National Helpline**

p: (800) 662-HELP (4357)

www.samhsa.gov
Hours: 24/7

Confidential, free helpline available in Spanish and English.
Provides referrals to local supports. Callers can also order free publications and other information.

Tri-Town Council

Project Safety Net

helpline: (978) 771-4619
www.tritowncouncil.org
Serves Topsfield and Boxford
Hours: 24/7

After-hours counseling support and referrals for students experiencing a broad range of urgent problems.

TIP Trauma Intervention Program of Merrimack Valley, Inc.

P: (978) 475-8477
21 central street #21, Andover, Ma 01810

Provides 24 hour a day services to traumatized children & adults in the Merrimack Valley and beyond.

YWCA of Greater Lawrence

p: (800) 796-8711
Spanish: (800) 223-5001
Hours: 24/7

Hotline for sexual assault survivors.

Acknowledgements

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CHILDREN'S FRIEND & FAMILY SERVICES

A DIVISION OF SJRI

Justice Resource Institute works in partnership with individuals, families, communities and government to pursue the social justice inherent in opening doors to opportunity and independence.

YaR

 **Salem** | STATE
UNIVERSITY.
Youth At Risk

The Youth at Risk mission is to support communities of professionals serving children, youth, and families and to provide them with affordable continuing education and collaborative networking opportunities.